

- 1 การสำรองที่นั่งขั้นพื้นฐาน  
Basic Reservation (4 days) **RES1**
- 2 การพัฒนาการสำรองที่นั่ง ขั้นที่ 2  
Advance Reservation (2 day) **RES2**
- 3 แนะนำการใช้งานอะมาดิอุสโปรเทมโป  
Basic Pro-Tempo (1 day) **BPRO**
- 4 แนะนำการใช้งานอะมาดิอุสโปรเวป  
Basic Functionality for Pro Web (1 day) **PWEB**
- 5 การจัดเก็บและบันทึกข้อมูลของผู้โดยสาร  
Customer Profile (2 days) **CUST**
- 6 การสำรองห้องพักและบริการรถเช่า  
Amadeus Car and Hotel Booking (2 days) **CAHA**
- 7 การคำนวณอัตราค่าโดยสารและพิมพ์บัตรโดยสารสำหรับตัวแทน BSP  
BSP Fare & Ticket Print (5 days) **FATP**
- 8 การออกบัตรโดยสาร BSP อิเล็กทรอนิกส์  
BSP E-Ticket (1 day) **ETIC**
- 9 การคืนเงินค่าบัตรโดยสาร BSP ผ่านระบบ  
BSP Auto Refund (1 day) **RFND**
- 10 แนะนำพื้นฐานอัตราค่าโดยสารสำหรับตัวแทน Non-BSP  
Introduction Basic Fare for Non-BSP Agent (2 days) **NFAE**

## **BSP Fare & Ticket Print FATP**

### **Class Structure**

Class size	15 participants
Timetable	<b>Morning</b> 0830-1200 (15mins. Coffee break at 1000) <b>Lunch Break</b> 1200-1300 <b>Afternoon</b> 1300-1700 (15mins. Coffee break at 1500)
Frequency	Once in two months
Course leader	1
Period	5 days
Prerequisite Certificate.	Ticketing staff with Amadeus Basic Reservation Certificate, IATA Fare Presently working with system as a reservation and ticketing officer.
Examination	Certificate Test available
Objective	<ul style="list-style-type: none"><li>■ Amadeus Fare system introduction</li><li>■ Request and interpret a fare display</li><li>■ Price and itinerary with or without storing information</li><li>■ Request fare note and routing</li><li>■ Request the lowest available fare</li><li>■ Enable to price and create a ticket TST</li><li>■ Create a TST by system pricing and manual</li><li>■ Select a correct Fare Remark Element for Thailand BSP Agent</li><li>■ Issue all kind of ticket</li><li>■ Price a Negotiated fare from a system</li><li>■ Control a Ticket Printer in ROYAL</li><li>■ Print Daily Sales Report</li><li>■ Reset Ticket Printer</li></ul>

### **Day 1**

- Introduction to Amadeus Fare Quote System
- Fare Display

- Fare Note
- Routing Information
- RBD Information
- Fare Quotation Tools
- Currencies Conversion
- Banker's Rate
- Excess Baggage Charge
- Mileage Information

## **Day 2**

- Informative Pricing
- Specific Airline
- Specific Date
- RBD
- Stopover
- Transfer & Surface
- Request Passenger Discount
- Fare Components
- Fare Notes
- Routing Information
- Booking Code
- Itinerary Pricing
- Pricing Response
- Pricing Option
- Selecting Fare
- Selecting Passenger
- Selection Segment
- Stopover and Transfer
- Exercises

### **Day 3**

- Best Buy
- Tax and Passenger Service Charges
- Amadeus Fare Guarantee Procedure
- Fare Examination

### **Day 4**

- Automatic Stored TST
- Itinerary Pricing and Option
- Fare Remark Elements
- Ticket Printer Controlling
- BSP Stock Ticket Control
- Ticket Printer Activation and Deactivation
- Print Ticket Procedure
- Ticket Print Entry
- BSP Daily Sales Report
- TST Override

### **Day 5**

- Manual Stored TST
- TST Create (TTC)
- Insert TST elements (TTI)
- Round The World Fare
- Print Ticket
- Questions & Answers
- Class Evaluate