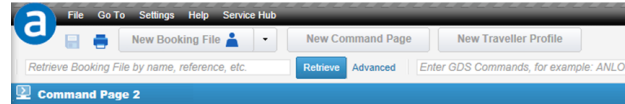


Booking flow – entries

Amadeus Availability Display

>AN22JULBKKCNX/AWE is the neutral availability entry display by specific airlines (WE)



```

>AN22JULBKKCNX/AWE
** AMADEUS AVAILABILITY - IN ** CNX CHIANG MAI.TH      17 SA 22JUL 0000
1 WE 168 US A8 P6 Y9 B9 M9 H9 /BKK CNX 0700 0820 E0/32S 1:20
  Q9 V9 W9 T9 K9 S9 Z7 O5
2 WE 160 US A8 P6 Y9 B9 M9 H9 /BKK CNX 1055 1215 E0/32O 1:20
  Q9 V9 W9 T9 K9 S9 Z8 O6
3 WE 164 US A8 P6 Y9 B9 M9 H9 /BKK CNX 1520 1635 E0/32S 1:15
  Q9 V9 W9 T9 K9 S9 Z8 O6
4 WE 176 US A8 P6 Y9 B9 M9 H9 /BKK CNX 2215 2330 E0/32O 1:15
  Q9 V9 W9 T9 K9 S9 Z8 O6
  
```

Segment sell

>SS1Y1 is the standard short sell entry



```

>SS1Y1
RP/BKKIQ310U/
1 WE 168 Y 22JUL 6 BKKCNX DK1 0700 0820 22JUL E 0 32S S
  SEE RTSVC
  
```

PNR elements

>NM1SMITH/JOHN MR = name entry (as it appears on passport or identity card)

>AP BKK02-2079000 = phone number (optional)

>AP*email address = passenger e-mail address for Ticketing message to be send

>TKTL = Ticketing arrangement

>RF = Received Form element

>ER = End of transaction



```

--- RLR ---
RP/BKKIQ310U/BKKIQ310U      AA/SU 5JUL17/0931Z  QFX22N
1 SMITH/JOHN MR
2 WE 168 Y 22JUL 6 BKKCNX HK1 0700 0820 22JUL E WE/QFX22N
3 AP BKK02-2079000-B
4 AP *PASSENGER EMAIL ADDRESS@HOTMAIL.COM
5 TK TL15JUL/BKKIQ310U
6 OPW-05JUL:1629/1C7/WE REQUIRES TICKET ON OR BEFORE
  06JUL:1629 BKK TIME ZONE/TKT/S2
7 OPC-06JUL:1629/1C8/WE CANCELLATION DUE TO NO TICKET BKK TIME
  ZONE/TKT/S2
  
```

PNR pricing

>FXP is the standard pricing entry

>FXP/R,U is the negotiated fare pricing entry



```

>FXP
FXP
01 SMITH/JOHN *
LAST TKT DTE 22JUL17 - DATE OF ORIGIN
-----
AL FLGT BK T DATE TIME FARE BASIS NVB NVA BG
BKK
CNX WE 168 Y Y 22JUL 0700 YWE                28OCT 20
THB 3850      22JUL17BKK WE CNX3850.00THB3850.00END
THB 100TS
THB 3950
NO CHARGEABLE ANCILLARY SERVICE
TICKET STOCK RESTRICTION
BG CXR: WE
PRICED WITH VALIDATING CARRIER WE - REPRICE IF DIFFERENT VC
TICKETS ARE NON-REFUNDABLE
PAGE 2/ 3
  
```

Fare element

>FP is the transaction code to enter form of payment

>FV is the validating carrier element

>FE is the endorsement /restriction element

>FM is the commission element

>FT is the tour code element

Fare Element Table:

FULL FARE	NET	
	MANUAL NET	NEGO
FPCASH	FPNR+CASH/(Net + Taxes + Com)	FPCASH
FM (%)	FTNR (Tour Code)	FM 0 A
FV (Validating Carrier)	FM 0 A	TTK/F (Net+Com)
FTNR (Tour Code)	FTNR (Tour Code)	
FE (Restrictions)	FE (Restrictions)	
	TTK/NF- (Net Amount)	

Issuing E-Ticket Direct Fare

>TTP/T-WE is the entry to issue "WE" e-ticket direct

When an e-ticket is successfully issued, The ticket number is stored in a FA element.



```

>TTP/T-WE/RT
OK ETICKET
>RT
--- TST RLR ---
RP/BKKIQ310U/BKKIQ310U      SM/SU 5JUL17/0937Z  QFX22N
1 SMITH/JOHN MR
2 WE 168 Y 22JUL 6 BKKCNX HK1 0700 0820 22JUL E WE/QFX22N
3 AP BKK02-2079000-B
4 AP *PASSENGER EMAIL ADDRESS@HOTMAIL.COM
5 TK OK05JUL/BKKIQ310U//ETWE
6 OPW-05JUL:1629/1C7/WE REQUIRES TICKET ON OR BEFORE
  06JUL:1629 BKK TIME ZONE/TKT/S2
7 OPC-06JUL:1629/1C8/WE CANCELLATION DUE TO NO TICKET BKK TIME
  ZONE/TKT/S2
8 FA PAX 909-2410014005/ETWE/THB3950/05JUL17/BKKIQ310U/3520001
  2/S2
9 FB PAX 0000000000 TTP/T-WE/RT OK ETICKET/S2
10 FE PAX VALID ON WE FLT ONLY TKT NON RFND NON ENDOSE/S2
11 FM *M*5
12 FP CASH
13 FV PAX WE/S2
  
```

Display the ET-Record

>TWD is the entry to display the ET record from the PNR



```

>TWD
TKT-9092410014005      RCI-          1A LOC-QFX22N
OD-BKKCNX SI-      FCP1-0  POI-BKK DOI-05JUL17 IOI-35200012
1 SMITH/JOHN MR      ADT      ST
1 OBKK WE 168 Y 22JUL0700 OK YWE      O      28OCT 20K
  CNX
FARE F THB 3850
TOTALTAX THB 100
TOTAL THB 3950
/FC BKK WE CNX3850.00THB3850.00END
FE VALID ON WE FLT ONLY TKT NON RFND NON ENDOSE
FP CASH
NON-ENDORSABLE
FOR TAX/FEE DETAILS USE TWD/TAX
  
```

Voiding E-Ticket record

>TRDC/T-WE is the entry to cancel a ticket from the PNR

Command Page 2

```

>TRDC/T-WE
OK - DOCUMENT(S) CANCELLED

>RT
--- TST RLR ---
RP/BKKIQ310U/BKKIQ310U          SM/SU  5JUL17/0940Z  QFX22N
1 SMITH/JOHN MR
2 WE 168 Y 22JUL 6 BKKCNX HK1 0700 0820 22JUL E WE/QFX22N
3 AP BKK02-2079000-B
4 AP *PASSENGE EMAIL ADDRESS@HOTMAIL.COM
5 TK OK05JUL/BKKIQ310U//ETWE
6 FA PAX 909-2410014005/ETWE/THB3950/05JUL17/BKKIQ310U/3520001
  2/S2
7 FB PAX 0000000000 TTP/T-WE/RT OK ETICKET/S2
8 FE PAX VALID ON WE FLT ONLY TKT NON RFND NON ENDOSE/S2
9 FM *M*5
10 FF CASH
11 FV PAX WE/S2

>TWD
TKT-9092410014005          RCI-          1A LOC-QFX22
OD-BKKCNX SI-          FCPI-0          POI-BKK DOI-05JUL17 IOI-3520001
1 SMITH/JOHN MR          ADT          ST
1 OBKK WE 168 Y 22JUL0700 OK YWE          V          28OCT 20
CNX
FARE F THB          3850
TOTALTAX THB          100
TOTAL THB          3950
/FC BKK WE CNX3850.00THB3850.00END
FE VALID ON WE FLT ONLY TKT NON RFND NON ENDOSE
FP CASH
NON-ENDORSABLE
FOR TAX/FEE DETAILS USE TWD/TAX
SAC- 909UMEJDT1FED
    
```

Query Sale Report

>TJQ/T-WE is the entry to display a ticket sale report

Command Page 2

```

>TJQ/T-WE
AGY NO - 35200012          QUERY REPORT 05JUL          CURRENCY THB
OFFICE - BKKIQ310U          SELECTION:
AGENT - 0134SM          05 JUL 2017

-----
SEQ NO A/L DOC NUMBER TOTAL DOC TAX FEE COMM FP PAX NAME AS RLOC TRNC
000002 909 2410014001          3950 100 0 193 CA AMADEUS/ SM QFJ7KG TKTT
000003 909 2410014002          3950 100 0 193 CA AMADEUS/ SM QFJ7KG TKTT
000004 909 2410014003          3950 100 0 193 CA AMADEUS/ SM QFJ7KG TKTT
000005 909 2410014004          3950 100 0 193 CA AMADEUS/ SM QFJ7KG TKTT
000006 909 2410014005          3950 100 0 193 CA SMITH/JO SM QFX22N CANX
    
```

Amadeus entries

Entry	Entry title
AN22JULBKKCNX/AWE	Neutral Availability entry
SS1Y1	Short Sell entry
NM1SMITH/JOHN MR	Name entry
APBKK-02-2079000-B	Phone contact
AP*email@hotmail.com	Ticketing E-mail entry
TKTL	TK entry
FXP	Pricing entry
FXP/R,U	Unifiers Pricing entry
TQT	Entry to display a TST
TQN	Entry to display a TST with Negotiated fare
TWD	Entry to display ET-Record from PNR
TWD/TKT909-1234567890	Entry to display ET-Record by TKT no
TWD/TAX	Entry to display Tax detail from ET-Record
TJQ/T-WE	TJQ = Display a query report /T-WE = Specific ticket stock provider "WE"
TRDC/Lx/T-WE	Cancel a ticket from the FA-element line number "x"

HELP Page

>HE ET DIRECT
>HE STEP
>HE SS

>HE ETT WE
>HE AN
>GG AIR WE

Contact

Customer Service, Thai-Amadeus Southeast Asia
T: 0 2207 9000
F: 0 2207 9198
E-Mail: helpdesk@thaiamadeus.com

Quick Card

E-TICKET DIRECT



Booking &

Ticketing

Though Amadeus