

aMADEUS

Multi-Content Fare Finder

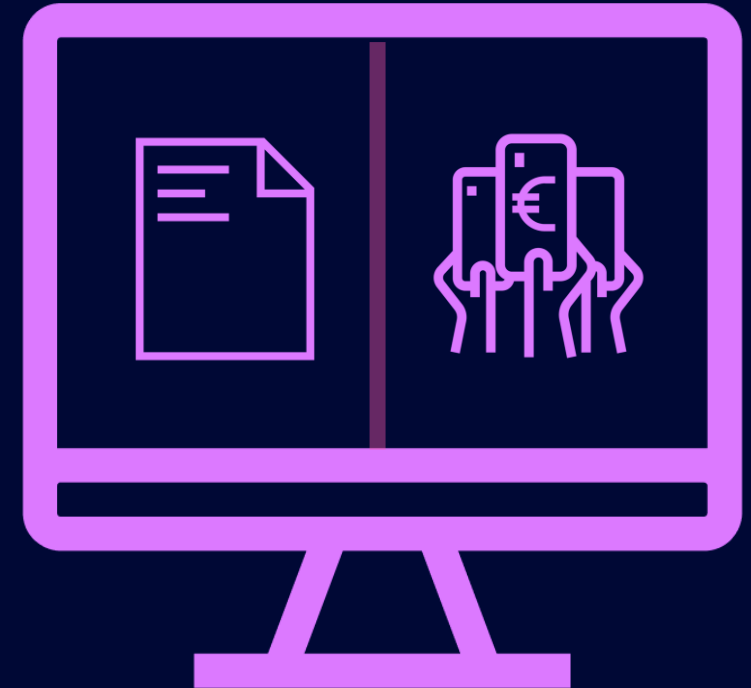
(with Dual Display)

Amadeus Selling Platform Connect

What is Multi-Content Fare Finder (with Dual Display)

Easier Fare Shopping Across All Content

- **Multi-content Fare Finder** is a fully integrated, automated tool within Selling Platform Connect that gives travel agents fast, seamless access to all air content types– including EDIFACT, NDC content– directly from their workflow.
- By **pre-filling search criteria** and enabling smooth navigation between the command page and All Fares, it streamlines fare shopping and delivers a smarter, more efficient and more intuitive experience for travel agents.
- The solution introduces a **dual display interface**, allowing travel agents to work in **split-screen mode**.



Multi-Content Fare Finder

Key Benefits

- **Access all content types in one place** - EDIFACT, NDC - accessible through a single search.
- **Compare fares more easily** with instant visibility across all content sources.
- **Move seamlessly between command and graphical** flows without losing your search context.
- **Enjoy faster fare shopping** with automatic pre-filled search criteria.
- **Boost productivity** through a more streamlined, automated, and integrated workflow.
- **Enhanced experience for every consultant** — from new to expert.
- **Unlock more upsell opportunities** with clearer, more informative displays.



Automated trigger for Fare Finder

A. Triggered at pricing action

Each time the consultant enters any pricing entry such as **FXX, FXP, FXR, FXB, FXD**, or **FXA** either for **new segments**, or prices the same segments with **new pricing options** (e.g. baggage allowance /SBF, corporate codes), Fare Finder is triggered.

B. Only triggered for a new booking

Each time travel consultant performs a **new flight booking**, Fare Finder is launched.

Fare Finder screen is not opened if:

- The PNR contains **flown segments**
- Or if the PNR contains **FA elements** associated with the segments requested in the pricing entry
- Or if the PNR contains at least one **FH element**



How to use Multi-Content Fare Finder

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Price your PNR

- Create and book a flight in cryptic mode
- Perform a pricing command (e.g., **FXA**, **FXX**, **FXP**, **FXR**, **FXB**, **FXD**)
- A split screen is shown, Fare Finder interface, automatically pre-filled with search criteria from the PNR (dates, times, etc.).

The screenshot displays the Amadeus Fare Finder interface. The left pane shows a command line with the following text:

```
RP/BKKOK2130/  
1.AMADEUS/AMANDA MS  
2 SQ 705 Y 01OCT 4 BKK SIN DK1 0920 1245 01OCT E 0 787 M  
SEE RTSVC  
> FXX  
FXX  
* FARE BASIS * DISC * PSGR * FARE<THB> * MSG *  
01 YIFSQ * * P1 * 25410 * *Y  
02 Y11THO * * P1 * 19820 * *Y  
*1-2*FARE VALID FOR E TICKET ONLY  
*1-2*VISIT ANOTHER COUNTRY FARE  
*1-2*TICKET STOCK RESTRICTION  
FARE FAMILIES: (ENTER FQFN FOR DETAILS, FXY FOR UPSELL)  
*1-2*FARE FAMILIES: YCLFLEXI  
PAGE 1/ 1
```

The right pane shows the search results for the command. It includes a 'Current flights in PNR' section with the following table:

Flight	Origin	Destination	Class	Fare
SQ705	BKK	SIN	Economy (M)	THB 5,515.00
PG4701	BKK	SIN	Economy (M)	THB 10,700.00

Below this, there is an 'Alternative schedules' section with the following table:

Flight	Origin	Destination	Class	Fare
TR609	BKK	SIN	Economy (M)	THB 5,005.00
CZ362, CZ351	BKK	CAN(7h05m) SIN	Economy (M)	THB 13,730.00

How to use Multi-Content Fare Finder

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Results page display

- If matching flights are found between the segments in PNR and All Fares, the results are pinned at the top
- You can select **More filters** to narrow your search.
- Default sorting – **convenience**
- Click any recommendation to **view** its details.

The screenshot displays the Amadeus Multi-Content Fare Finder interface. At the top, there are tabs for 'Results', 'Smart Filter', and 'Duration'. A 'More filters' button is highlighted with a pink callout. The 'Sort by' dropdown is set to 'Convenience', highlighted with a green callout. The main results area shows a list of flights, with the first flight (SQ705) pinned at the top. Below the list, there is a detailed view of the selected flight, including flight number, schedule, baggage allowance, and cabin class. The flight details section shows the route from BKK to SIN, the flight number SQ705, and the schedule for Thursday, October 1, 2026. The flight is operated by Singapore Airlines. The baggage allowance is 30 kg (1 piece). The cabin class is Economy (M). The carbon emissions are 87 Kg CO2. The flight arrives on Thursday, October 1, 2026. The in-flight services section lists included services (up to 30kg baggage, seat selection standard zone, 75 percent kf miles earned) and chargeable services (no show, cancellation, booking change, seat selection forward zone, upgrade with miles pwn). The bottom of the page has buttons for 'Propose offer', 'Add to comparison', and 'Select flight'.

Results | Smart Filter | Duration | Connections | Time | Airlines | More filters

73 of 73

Same schedule

Current flights in PNR

SQ705 BKK 09:20 2h25m

Connecting in

Flight number

Baggage allowance

Cabins

Booking classes

Airports

Sort by Convenience

5.00* NDC THB 8,640.00 ETK THB 10,700.00 ETK

PUB | ADT Economy (M) ECONOMY VALUE N | 87 Kg CO2

PUB | ADT Economy (M) ECONOMY STANDARD W | 87 Kg CO2

are all fares Show more fares

Details per passenger Full fare conditions

BKK → SIN No connections 2:25 ECONOMY STANDARD

SQ 705 Singapore Airlines

Thursday, October 1, 2026

BKK Suvarnabhumi Intl 09:20 Bangkok

SIN Changi 12:45 Terminal 0 Singapore

787 All Series Passenger

Baggage information Class Cabin Carbon emissions

ADT 30 kg W9 Economy (M) 87 Kg CO2

ADT 1 piece

Arrives on Thursday, October 1, 2026

In-flight services

Included

Up to 30kg baggage

Seat selection standard zone

75 percent kf miles earned

Chargeable

No show

Cancellation

Booking change

Seat selection forward zone

Upgrade with miles pwn

Some services may not apply to all flights or to all passengers

Propose offer Add to comparison Select flight

How to use Multi-Content Fare Finder

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Seamless Booking flow

- Travel consultant can continue booking the NDC or EDIFACT recommendation in graphical.
- If a better option is found, the existing EDIFACT segments must first be cancelled.
- To cancel the EDIFACT segments before continuing, enter: **XE2**

The screenshot displays the AMADEUS AMANDAS (1) - 01OCT - SIN [1] interface. The left pane shows a command page with the following details:

```
RP/BKKOK2130/
1.AMADEUS/AMANDA MS
2 SQ 705 Y 01OCT 4 BKK SIN DK1 0920 1245 01OCT E 0 787 M
SEE RTSVC

> FXX
FXX
* FARE BASIS * DISC * PSGR * FARE<THB> * MSG *T
01 YIFSQ * * P1 * 25410 * *Y
02 Y11THO * * P1 * 19820 * *Y
*1-2*FARE VALID FOR E TICKET ONLY
*1-2*VISIT ANOTHER COUNTRY FARE
*1-2*TICKET STOCK RESTRICTION
FARE FAMILIES: (ENTER FQFN FOR DETAILS, FXY FOR UPSELL)
*1-2*FARE FAMILIES: YCLFLEXI
PAGE 1/ 1

> xe2
ITINERARY CANCELLED
>
```

The right pane shows a graphical results panel with the following sections:

- Current flights in PNR:** Displays flight SQ705 from BKK to SIN on 09:20 to 12:45. It lists three fare options: THB 5,515.00 (NDC), THB 8,640.00 (ETK), and THB 10,700.00 (ETK).
- Alternative schedules:** Lists other flight options such as PG4701, TR609, CZ362, CZ351, and CZ362, CZ353, each with their respective fares and flight details.

In case your new booking is NDC, If you do not cancel the original segments, an error message is displayed.

Please complete or remove any non-NDC content before booking NDC content (41766)

If your new booking is EDIFACT, cancel the original segments to avoid an error message.

NO FARES/RBD/CARRIER/PASSENGER TYPE

How to use Multi-Content Fare Finder

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Select new flight

- In the **Multi-Content Fare Finder** panel, click **Select flight** to book the recommendation.

The screenshot displays the 'Current flights in PNR' section of the Multi-Content Fare Finder. The interface includes a top navigation bar with filters like 'Results', 'Smart Filter', 'Duration', 'Connections', 'Time', 'Airlines', and 'More filters'. The 'Sort by' dropdown is set to 'Convenience'. Below the navigation bar, the flight results are listed in a table-like format. The first row shows flight SQ705 from BKK to SIN, operated by Singapore Airlines, with a departure time of 09:20 and an arrival time of 12:45. The fare is THB 5,515.00 (NDC). The second row shows flight PG4701 from BKK to SIN, operated by Singapore Airlines, with a departure time of 09:20 and an arrival time of 12:45. The fare is THB 10,170.00 (ETK). The third row shows flight TR609 from BKK to SIN, with a departure time of 09:05 and an arrival time of 12:25. The fare is THB 5,005.00 (ETK). The fourth row shows flight CZ362, CZ351 from BKK to SIN, with a departure time of 08:20 and an arrival time of 23:30. The fare is THB 13,730.00 (ETK). The fifth row shows flight CZ362, CZ353 from BKK to SIN, with a departure time of 08:20 and an arrival time of 12:30 +1. The fare is THB 15,695.00 (ETK). A red dashed box highlights the 'Select flight' button for the first flight (SQ705). A red arrow points to the 'Select flight' button for the second flight (PG4701).

Flight	Origin	Destination	Operator	Departure	Arrival	Fare	Class
SQ705	BKK	SIN	Singapore Airlines	09:20	12:45	THB 5,515.00	NDC
PG4701	BKK	SIN	Singapore Airlines	09:20	12:45	THB 10,170.00	ETK
TR609	BKK	SIN		09:05	12:25	THB 5,005.00	ETK
CZ362, CZ351	BKK	SIN		08:20	23:30	THB 13,730.00	ETK
CZ362, CZ353	BKK	SIN		08:20	12:30 +1	THB 15,695.00	ETK

How to use Multi-Content Fare Finder

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Complete the booking

- Review and complete the selected Fare Finder recommendation by adding the phone and email contact details
- Click **Book**.

NDC Offer expires in 29 minutes.

Booking summary

Payment time limit: 30AUG26 at 16:00:00

Itinerary Details

BKK → SIN No connections 2:25 NDC

SINGAPORE AIR... Oct 1, 2026 BKK → SIN Terminal 0 Class V Cabin Econo...
SQ 705 09:20 12:45

Passenger information

For itineraries where Secure Flight program applies, enter all passport information now. If not, you will not be able to issue tickets.

*Mandatory

1

Title

Last name*

First name*

Date of birth

Gender

ADT

MS

AMADEUS

AMANDA

DDMMYYYY

Choose a gender

Travel documents

Add travel documents Add Frequent Flyer

Contact information

Share at least one contact with the airline (email or mobile)
Select **Refuse** option for passengers who don't want the airline to contact them

*Mandatory

Contact type*

Contact*

Passengers*

Mobile

0801234567

1

Contact type*

Contact*

Passengers*

Email

AMANDA@GMAIL.COM

1

Price details

*Mandatory

Total for all passengers: THB 5,515.00 (including taxes, discounts and fees) [Full fare conditions](#)

Passenger	Bounds	Fare amount	Taxes	Service Fees	Mark-up	Airline Fees	Total
1 ADT	BKK-SIN	THB 4,335.00	THB 1,180.00	-	-	-	THB 5,515.00
Total amounts		THB 4,335.00	THB 1,180.00	-	-	-	THB 5,515.00

[Tax details](#)

Back to Search

Book

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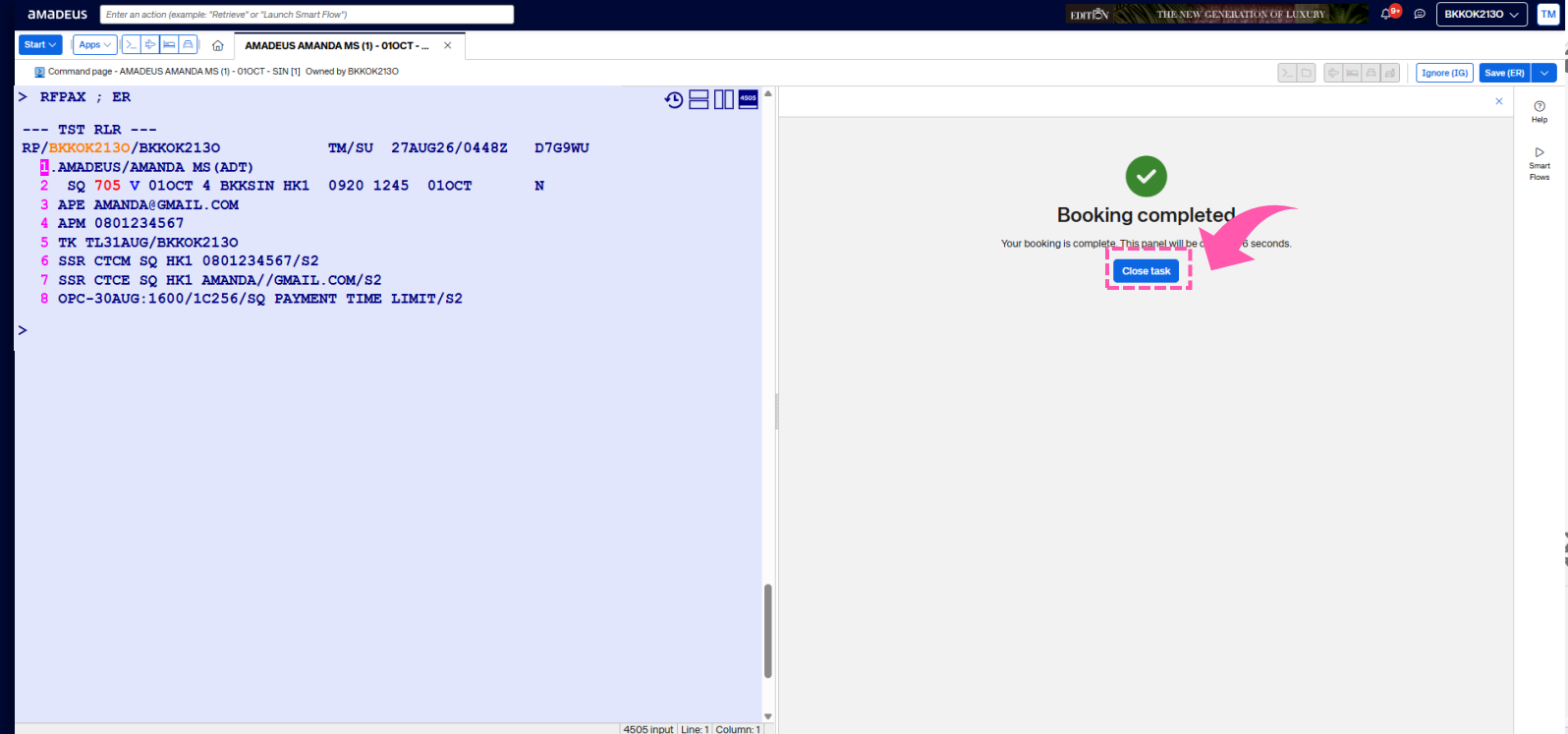
9

How to use Multi-Content Fare Finder

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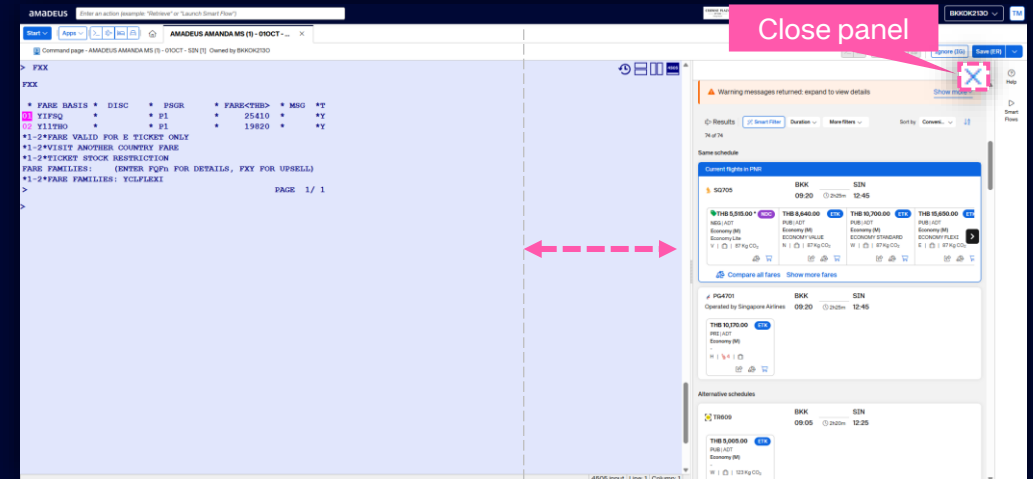
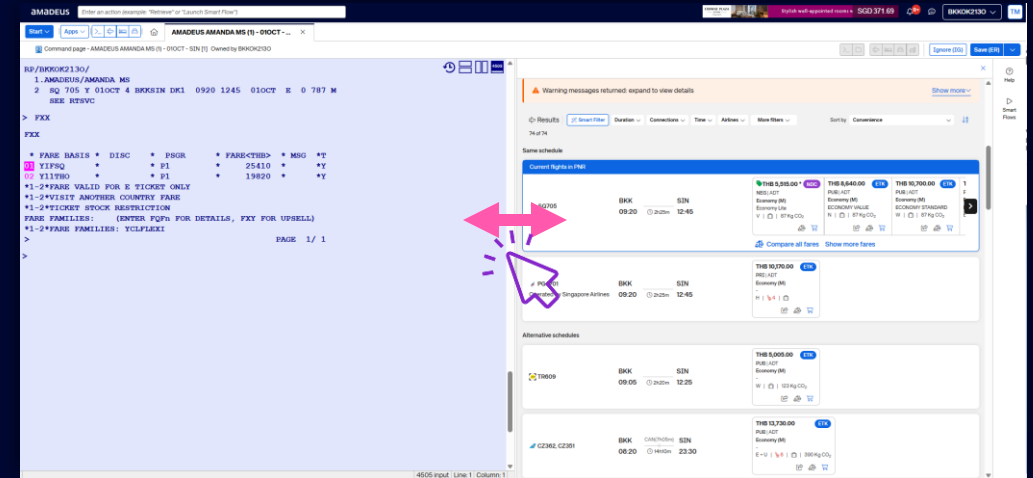
End Transaction

- Click **Close task** to return to the command page and booking steps can be continued.
- Add any other **mandatory elements**, if required.
- **End Transaction** to complete the booking.



Multi-Content Fare Finder – Default Panel Size

- By default, the **Multi-Content Fare Finder panel is displayed at less than 50% of the screen**, providing more workspace for the Command Page.
- Users can easily **resize the panel by dragging the panel divider** to their preferred position.
- The system will **remember the adjusted panel size** and automatically apply the same setting the next time the user accesses Multi-Content Fare Finder.
- This provides a **more convenient and personalized experience**, without the need to resize the workspace each time.
- To close the Multi-Content Fare Finder panel, simply click **X** (Close).



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New shopping experience

Amadeus. It's how travel works better.

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