

Amadeus Selling Platform Connect Hotels Plus



Thai-Amadeus Southeast Asia Learning Centre

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Chapter 1 : Getting started with Amadeus Hotels Plus

What is Amadeus Hotels Plus?

Amadeus Hotels Plus is a graphic module that lets you search for and book hotels from a large variety of hotel providers.

You can search for hotel content from independent hotels, hotel chains, and aggregators. Content from multiple enabled sources will be merged into a common search results display without duplication.

You can select the aggregators of your choice and register with them online.

In Amadeus Hotels Plus you can:


- ✓ Search for availability within hotel chains and aggregator hotels in a city, at an airport, on a specific street, or close to a landmark.
- ✓ Display search results based on your customer's criteria, with real-time rate and room availability.
- ✓ Sort hotels according to criteria such as price and distance.
- ✓ Filter hotels and rates based on criteria such as hotel star rating, hotel amenities, traveler's budget, and form of payment accepted.
- ✓ Choose and book a hotel directly from a map (for example, road map or aerial view) based on its proximity to a landmark.
- ✓ Retrieve previous searches and bookmark up to ten favorite hotels.
- ✓ Display and email detailed information about the hotel, including real-time availability and rates, descriptive information, photos, and location on the map.
- ✓ Retrieve booking confirmations.
- ✓ Modify or cancel bookings.

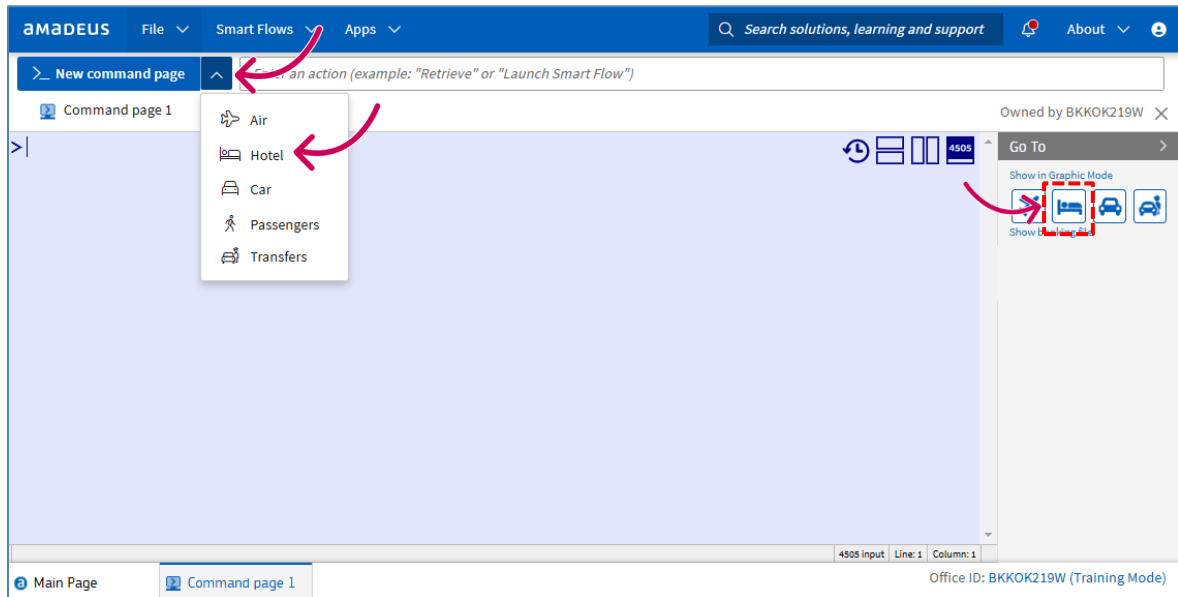
What types of hotel content are available?

Three types of hotel content can be booked through Amadeus Hotels Plus:

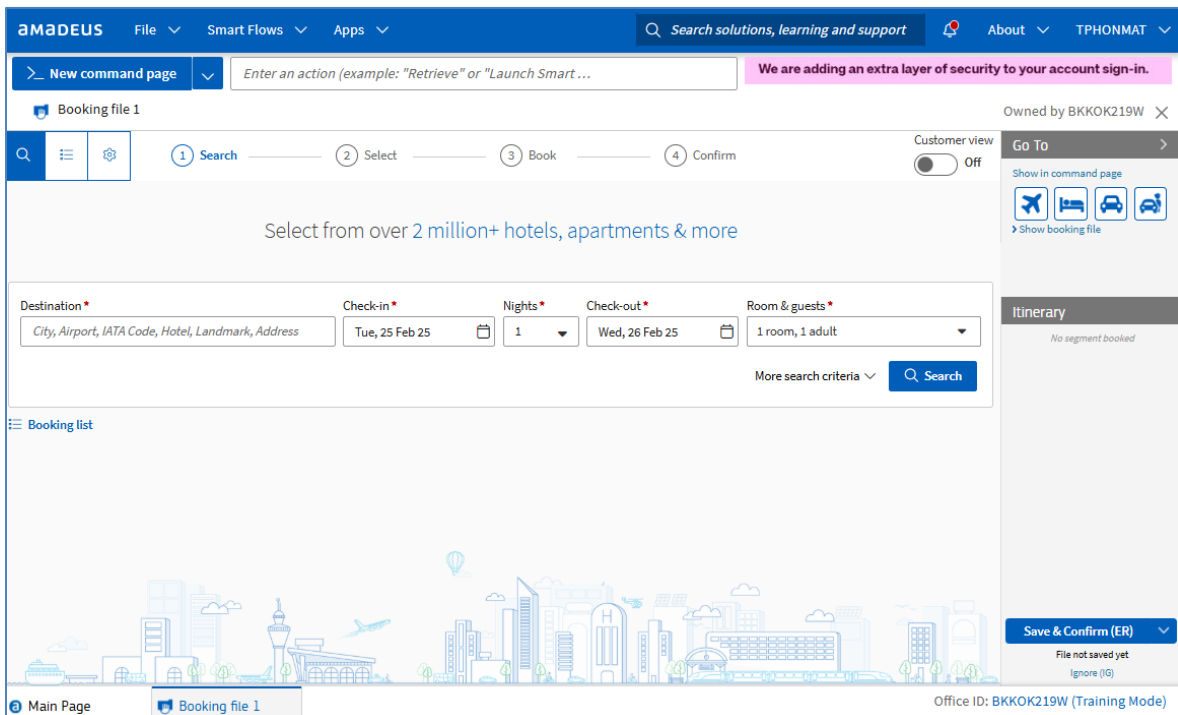
- Hotel chain
- Aggregator
- Amadeus Value Hotels (AVH)

How to go to Amadeus Hotels plus, please click on **_New command page >> Hotel**

Alternatively, Click on Hotels plus icon  on the upper right



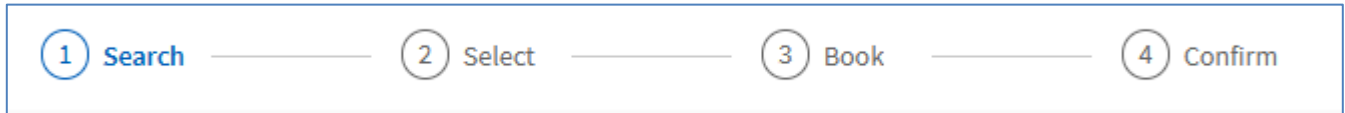
System Response:



Chapter 2 : Booking Flow

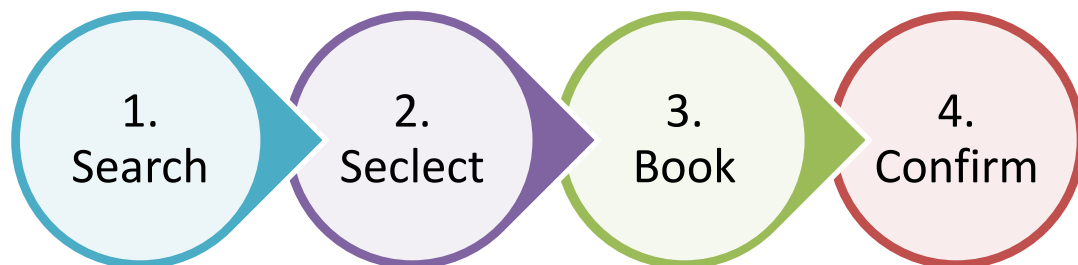
Understanding the hotel booking flow

The Amadeus Hotels Plus user interface guides you through the complete booking flow. Each step in the flow is presented on a separate page.



The steps are:

1. Search: Specify the search criteria, including location and dates of stay.
2. Select: Display hotel details and select a hotel.
3. Book: Enter the traveler and payment details.
4. Confirm: Complete the booking file by entering all the required booking file elements and save it.



1. Hotel Search

1.1. How to search for a hotel

1.1.1. Start by filling out your client's destination hotel by city, airport, IATA code, address, point of reference or hotel code. check-in and check-out dates, the number of occupants, including children.

- You can choose up to nine identical occupancy rooms, nine adults, and up to four children in each room. For children, you need select the age, from 1 to 18.
- With GDS bookings, you can select identical rooms only. When you change the number of adults or children for the first room, these numbers are adjusted automatically for the added rooms.

Booking file 1

Customer view ☐ Off

1 Search 2 Select 3 Book 4 Confirm

Select from over 2 million+ hotels, apartments & more

Destination* Bangkok, Thailand (BKK) X

Check-in* Wed, 10 Dec 25

Nights* 1

Check-out* Thu, 11 Dec 25

Room & guests* 1 room, 1 adult

More search criteria

Booking list

1.1.2. When you start typing, an autocomplete list of suggested locations, addresses, or registered landmarks beginning with the entered letters is displayed. If the destination you want does not appear, continue typing until you have entered the full destination.

Tip: When you search for a specific hotel, enter the hotel name.

Destination* Bang X

CITY OR AIRPORT

- Bangassou, Central African Republic (BGU)
- Bangkok, Thailand (BKK)
- Suvarnabhumi Intl, Bangkok, Thailand (BKK)
- Don Mueang Intl, Bangkok, Thailand (DMK)
- Bangor (ME), USA (BGR)
- Bangor Intl (ME), Bangor, USA (BGR)

Check-in* Wed, 26 Feb 25

Nights* 1

Check-out* Thu, 27 Feb 25

Room & guests* 1 room, 1 adult

More search criteria

1.1.3. Use the **More search criteria** to find the most suitable hotel for your customer:

you can search for aggregator content only or for hotels with a specific meal plan, or exclude non-refundable rates. Or, through the Radius fields, you can specify how far the hotel can be from the destination you selected.

The screenshot shows the Amadeus Hotels Plus search interface. At the top, there's a progress bar with steps: 1 Search, 2 Select, 3 Book, 4 Confirm. Below this, a banner says "Select from over 2 million+ hotels, apartments & more". The search criteria section includes:

- Destination:** Bangkok, Thailand (BKK)
- Check-in:** Wed, 10 Dec 25
- Nights:** 1
- Check-out:** Thu, 11 Dec 25
- Room & guests:** 1 room, 1 adult

A red dashed box highlights the "More search criteria" section, which includes:

- Sources:** Aggregators only (selected), GDS only
- Rate Type:** Exclude Non-Refundable Rate
- Price Range:** Min Price, Max Price, THB
- Providers:** Select providers
- Meal plan:** Select meal plan
- Negotiated rates:** Enter up to 8 rates
- Accessibility options:** Select up to 3 accessibility options
- Amenities:** Select up to 3 amenities
- Hotel star rating:** Select star rating
- Nationality:** Select nationality
- Radius:** 1 - 50, KM

At the bottom left, there's a "Booking list" link.

1.1.4. Click **Search**.

The Hotels page displays the results of your search.

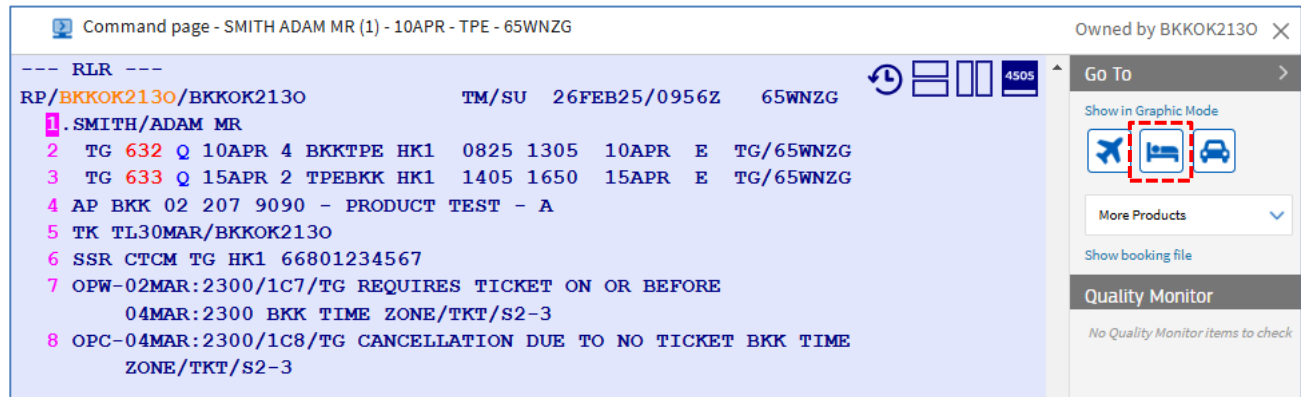
The screenshot shows the Amadeus Hotels Plus search results page. The top navigation bar includes "File", "Smart Flows", "Apps", and a search bar. Below this, there's a progress bar with steps: 1 Search, 2 Select, 3 Book, 4 Confirm. The search criteria section is repeated, showing the same search parameters as before. The results section displays a list of hotels with their names, ratings, and prices. A map on the right shows the location of the hotels in Bangkok. The bottom of the page includes a "Main Page" link and a "Booking file 1" link.

Hotel Name	Rating	Distance from city center	Price (low to high)
Movlodge Hostel	4.5	1.2km from city center	From THB 318.45 Per night
J Two S Pratunam Hotel	4.5	1.2km from city center	From THB 840.30 Per night
ASIA IN BANGKOK 2022	4.5	1.2km from city center	From THB 958.13 Per night
My Hotel Pratunam	4.5	1.2km from city center	From THB 1,161.86 Per night

1.2. How to search for a hotel from a booking file

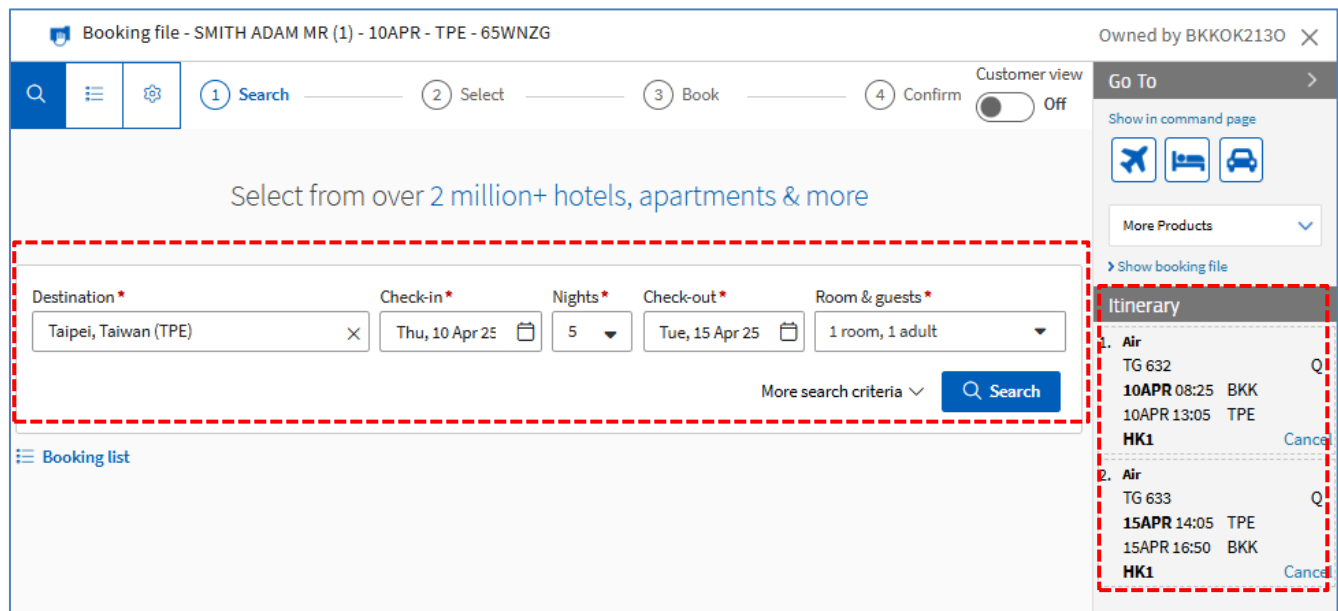
1.2.1. Retrieve an existing booking file or create a new one.

1.2.2. Click the Hotels icon to search for a hotel.



The Search page opens.

If you have already booked a flight using the city or airport, the dates and length of stay are taken from the flight segment and automatically loaded in the Search page.

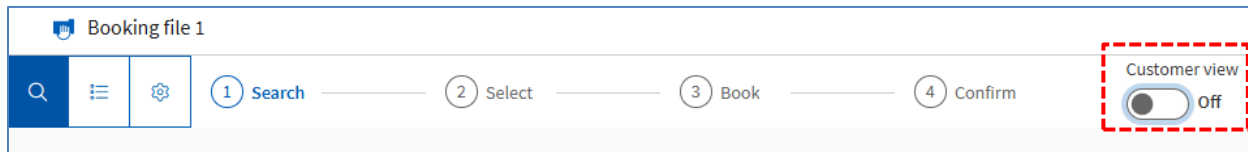


1.2.3. Continue with your hotel booking process as usual.

If traveler information is already available in the booking file, it is filled in automatically when you are asked to enter traveler details.

Preventing customers from seeing financial information

By turning on the Customer view switch, you can prevent customers from seeing financial information, such as markup, commission and estimated earnings, during the booking flow.



Depending on the LSS setup defined for your office, the customer view might be switched on by default.

2. Hotel Selection

2.1 How to view and filter the hotel search results

- 2.1.1 The Hotels page displays the hotels matching your search criteria. Only the first found hotels are shown. For every hotel, the lowest rate is shown first. Preferred hotels are displayed on top in the search results.
- 2.1.2 The total number of hotels available in the searched destination is displayed on top , Click **Show all** to show more hotels.
- 2.1.3 You can apply filter options in the search results to narrow down the selection. In the **Filter** panel on the left-hand side, select the filters you want to apply. If necessary, click to expand the filter option values.
- 2.1.4 To search for hotels in a specific area, move the map to the required area or zoom in on the map, and then click Search this area.
- 2.1.5 Click **View rates** to find other rates for a hotel.

Booking file 1

1 Search 2 Select 3 Book 4 Confirm

Customer view Off

23 out of 1558 hotels in Bangkok [Show All](#)

Wednesday, December 10, 2025 - Thursday, December 11, 2025 | 1 x Adult

Search Completed Modify search

Sort by Price (low to high) Per night [View rates](#)

Meal plan Payment Hotel rating Clear all hotel ratings Providers Hotel name Amenities & accessibility Radius Price (THB)

THB 319 THB 6,584

My Hotel Pratunam **★★★★**
HOTEL 1.2km from city center Agoda
From THB 1,161.89 Per night [View rates](#)

Sukhothai Residence Ruam Ruedi **★★★★**
HOTEL 1.1km from city center Agoda
From THB 1,262.67 Per night [View rates](#)

B1 Residence **★★★★**
HOTEL 1.2km from city center Agoda
From THB 1,563.49 Per night [View rates](#)

Tori Prestige Bangkok Hotel **★★★★**
HOTEL 1.2km from city center Agoda
From THB 1,608.61 Per night [View rates](#)

Search this area

Ratchathewi Pathum Wan Silom

Booking file 1

🔍

☰

⚙️

1 Search

2 Select

3 Book

4 Confirm

23 out of 1558 hotels in Bangkok

Show All

Wednesday, December 10, 2025 - Thursday, December 11, 2025

1 x Adult

Search Completed

Modify search

Meal plan

Payment

Hotel rating

×

Clear all hotel ratings

☐ ★ & ★★

☐ ★★★

☐ ★★★★

☐ ★★★★★

Providers

Hotel name

Amenities & accessibility

Radius

Sort by

Price (low to high)

Bangkok Palace Hotel (SHA Plus+) ★★★★★

Hotelbeds

From EUR 56.47 (THB 1,998.43) per night

Agoda

From THB 2,042.35 per night

Booking.Com

From THB 2,659.65 per night

Multiple sources

From EUR 56.47 (THB 1,998.43) Per night

View rates

Family Suite Room Pratunam Standard

APARTMENT OR HOME

1.2km from city center

Booking.Com

From THB 2,000.00 Per night

View rates

Deluxe Room

Book Now pay Later

Accommodation only

Free cancellation until 07 Dec, 2025

Agoda

Net rate

Agencies can collect commission/mark up at time of sale.

Agoda

LEI

Prepaid

Per night **THB 2,042.35**

Estimated earnings unknown

Add to compare

Book

Deluxe Double or Twin Room - Free cancellation - Free WiFi - Booking.com rate


Geo Rates

Accommodation only

Free cancellation until 07 Dec, 2025

Booking.Com **PRO** Guarantee

Booking.com
Agencies collect their commission after the stay is completed.

 Add to compare

Per night **THB 2,659.65**
Estimated earnings THB 132.98 (5%)

Book

Different Degree Double or Twin Room - Non-refundable - Free WiFi - Booking.com rate

Geo Rates

Accommodation only

Non refundable

[Add to compare](#)
 Per night **THB 4,320.00**
 Estimated earnings THB 216.00 (5%)

[Book](#)
 Booking.Com **PRO**
 Deposit

BOOK EARLY ADVANCE PURCHASE

2 Twin Essential 48 sqm room with separate Bath and Walk in shower HARNN amenities Floor to

Accommodation only

[Check cancellation conditions](#)

[Propose](#)
[Add to compare](#)
 Per night **THB 8,901.65**
 Estimated earnings not specified

[Book](#)
 Kimpton Hotels **KOU**
 Prepay to hotel

Rack rate-Room only

Superior 1 Queen Bed

Free cancellation until 09 Apr, 2025

[Propose](#)
[Add to compare](#)
 Per night **THB 7,678.00**
 No estimated earnings

[Book](#)
 Accor Hotels **RDI**
 Hold 6 PM

Forms of payment:

Prepaid: Prepayment to provider required, Full payment of hotel stay is due to the provider. The hotel provider will either charge the credit card on your agency account according to your agreement.

Prepay to hotel: Prepayment to hotel required, Full payment of the hotel stay is due at time of booking. The hotel will charge the credit card immediately when the booking is confirmed

Deposit: Deposit needed, You will need to pay a proportion of the hotel stay costs in advance using a valid credit card. The hotel will charge your credit card the amount of the deposit as soon as you confirm the reservation.

Guarantee: Guarantee required, You will need to provide a valid credit card number in order to reserve a room. You will not need to pay for your stay in advance, but if you reserve a room and then do not show up at the hotel, the hotel may charge your credit card for at least 1 night's stay.

Hold 6 PM: PM Hold, This means that your hotel room will be reserved for you until the specified time on the 1st day of your stay. If you need any further information, please do not hesitate to contact me. Fail to check in by this time, the hotel may offer the room to another guest.

Note : You should check the hotel conditions for more information

2.2 Viewing the hotel room search results

2.2.1 In the Hotels list, Click on **Hotel Name** to see Hotel details.

Booking file 1

1 Search — 2 Select — 3 Book — 4 Confirm

23 out of 1558 hotels in Bangkok [Show All](#) Search Completed [Modify search](#)

Wednesday, December 10, 2025 - Thursday, December 11, 2025 | 1 x Adult

Sort by Price (low to high) ▼

☐ ★ & ★★
☐ ★★★
☐ ★★★★
☐ ★★★★★

Providers ▼
Hotel name ▼
Amenities & accessibility ▼
Radius ▼

Baiyoke Boutique Hotel ★★★★★
HOTEL 1.2km from city center [Multiple sources](#) 3 more
From **EUR 56.47** (THB 1,998.43) Per night [View rates](#)

Family Suite Room Pratunam Standard
APARTMENT OR HOME 1.2km from city center
Booking.Com
From **THB 2,000.00** Per night [View rates](#)

2.2.2 The **Hotel Description** page is displayed. It contains the full property description, including , Hotel photos, Location, Map, Policies, Room types and Rates that you will be able to print or send to your customer by email.

The descriptive content provider can be selected from the providers list.

Example: Hotel description page

By default, the descriptive information is displayed from the provider who proposed the lowest price rate within the search results.

Note: Using the **Copy to clipboard** button, you can copy and paste the hotel description into an email or document.

The hotel descriptive information is shown in six tabs:

- **Amenities & Facilities:** Includes all data that is related to amenities and facilities provided by the hotel. It does not include room level facilities.
- **Location:** Gives information about the hotel location.
- **Policies:** Contains all the policies received from a provider, for example, time of check-in and check-out, cancellation conditions, tax, payment, additional guests, pets.
- **Rooms:** Contains information about the room types of the hotel.
- **Additional information:** Contains any additional information provided on top of the above.
- **Rate information:** Leads to the Rates list with filters panel and the possibility to book a rate.

2.2.3 Use the scroll button to read all the information on amenities and facilities.

2.2.4 To view other information on the hotel, such as location or policies, click the related tab.

Booking file 1

1 Search 2 Select 3 Book 4 Confirm

Customer view Off

Hotel description Copy to clipboard

Baiyoke Boutique Hotel (HBBKK1G8) ★★★★★

SOI RATCHAPRAROP3, RATCHAPRAROP RD., RATCHATHEWI, 120/359, 10400, BANGKOK AREA, Thailand

HOTEL

Voice: 6622518800
Fax: 6622555551

Email: Baiyokeboutique@baiyoke.co.th
Web site: <http://baiyokeboutique.baiyokehotel.com/>
Company: Hotelbeds

From **EUR 56.47** (THB 1,998.00) Per night [Check availability](#)

Description from Hotelbeds

This city hotel is centrally located right in the heart of the Pratunam shopping area. The air-conditioned 162-room hotel welcomes guests into a lobby with 24-hour reception and check-out service, hotel safe and lift access, and offers a range of facilities including a café, breakfast room, WLAN Internet access, room and laundry services and a car park. Each room features an en suite bathroom with shower, bathtub and hairdryer, as well as a double bed, direct dial telephone, satellite TV, Inter...

[Show more](#)

[Amenities & Facilities](#) [Location](#) [Policies](#) [Rooms](#) [Additional information](#) [Rate information](#)

Amenities & Facilities

Internet Access (PCH) Parking (PAR) Bar (BAR) Laundry Service (LAU) Meeting Rooms (MEE) Restaurant (RES) Spa (SPA)

Hotel services:

✓ Smoke-free Property ✓ Public area air conditioned ✓ 24-hour front desk ✓ Hotel Safe Deposit Box (Not Room Safe Box) ✓ Full meal plan ✓ Currency exchange ✓ Lounges/bars

Note: Always read the conditions carefully!

2.3 How to display rate details for a hotel

2.3.1 In the Hotels list, click the **View rates** button for the required hotel. This applies to single room searches only.

The screenshot displays the Amadeus Hotels Plus interface for a search in Bangkok. The top navigation bar includes a search icon, a list icon, and a settings icon. Below this, a progress bar shows four steps: 1 Search, 2 Select, 3 Book, and 4 Confirm. The search results are for '23 out of 1558 hotels in Bangkok' with a 'Show All' button. The search criteria are 'Wednesday, December 10, 2025 - Thursday, December 11, 2025' and '1 x Adult'. The results are sorted by 'Price (low to high)'. Two hotel listings are visible: 'Baiyoke Boutique Hotel' (3 stars) and 'Family Suite Room Pratunam Standard' (4 stars). The 'Baiyoke Boutique Hotel' listing shows a price of 'From EUR 56.47 (THB 1,998.43) Per night' and a 'View rates' button highlighted with a red dashed box and a hand cursor. The 'Family Suite Room Pratunam Standard' listing shows a price of 'From THB 2,000.00 Per night' and a 'View rates' button.

The Rates list page is displayed. All available rate types for the hotel are shown, as in the following example.

Booking file 1

1 Search 2 Select 3 Book 4 Confirm


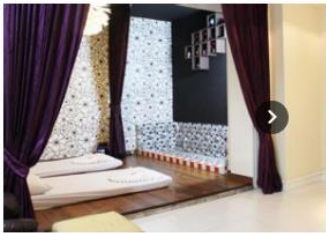
23 out of 1534 hotels in Bangkok [Show All](#)

Wednesday, December 10, 2025 - Thursday, December 11, 2025 | 1x Adult




Search Completed [Modify search](#)

[Back to list](#)

Baiyoke Boutique Hotel ★★

1.2km from city center

HOTEL |    +2 more

12 out of 12 found rates [Sort by](#) Price (low to high)

Deluxe Room ROOM ONLY Exclusive discount: -9.99 EUR

Accommodation only

Free cancellation until 06 Dec, 2025

Hotelbeds **PKG** Per night **EUR 56.62** (THB 2,005.00) [Add to compare](#)

Prepaid **Estimated earnings THB 260.57 (13%)** [Book](#)

Deluxe Room

Book Now pay Later

Accommodation only

Free cancellation until 07 Dec, 2025

Agoda **LEI** Per night **THB 2,042.35** [Add to compare](#)

Prepaid **Estimated earnings unknown** [Book](#)

Deluxe Room ROOM ONLY

Accommodation only

Free cancellation until 06 Dec, 2025

Hotelbeds **LEI** Per night **EUR 66.61** (THB 2,358.00) [Add to compare](#)

Prepaid **Estimated earnings THB 306.60 (13%)** [Book](#)

Cancellation policy

☐ Exclude non refundable

Meal plan

☒ Clear all meal plans

☐ Accommodation only

☐ Breakfast

☐ Half board

☐ Full board

☐ All-inclusive

Payment

☒ Clear all payments

☐ No Guarantee

☐ Guarantee

☐ Deposit

☐ Prepay to hotel

☐ Prepaid

Providers

☒ Clear all providers

☐ Agoda (AS)

Tip: You can view the description by hovering over the information.

Deluxe Room ROOM ONLY Exclusive discount: -9.99 EUR

Accommodation only

Free cancellation until 06 Dec, 2025

Hotelbeds **PKG** Per night **EUR 56.62** (THB 2,005.00) [Add to compare](#)

Prepaid **Estimated earnings THB 260.57 (13%)** [Book](#)

Deluxe Room

Book Now pay Later

Accommodation only

Free cancellation until 07 Dec, 2025

Agoda **LEI** Per night **THB 2,042.35** [Add to compare](#)

Prepaid **Estimated earnings unknown** [Book](#)

This rate can be canceled free of charge until the date specified

2.3.2 To check the **room rates policy**, click on **room type**.

The screenshot displays the Amadeus Hotels Plus interface. On the left, a sidebar contains filters for 'Cancellation policy', 'Meal plan', 'Payment', and 'Providers'. The main area shows search results for 'Baiyoke Boutique Hotel' in Bangkok. A red box highlights the 'Deluxe Room ROOM ONLY' option. A blue circle with the number '3' is overlaid on the hotel listing. On the right, a detailed view of the hotel is shown, including its name, address, and a 'Book' button. Below this, a 'Rate summary per room' section provides information on the stay dates, total price, taxes, and cancellation policy. The 'Booking conditions' section details the accepted booking method (Prepayment) and the prepayment policy. The 'Room/rate description' section lists the room type and an exclusive discount. The 'Miscellaneous information' section provides additional details about the room and cancellation policy.

Hotel Conditions

Baiyoke Boutique Hotel
 Hotelbeds
 SOI RATCHAPRAROP3, RATCHAPRAROP RD., RATCHATHEWI., 120/359, 10400, BANGKOK AREA, Thailand

Book

Rate summary per room

Rate information
 Price for stay from Wednesday, December 10, 2025 to Thursday, December 11, 2025:

Total price	EUR 56.62	(THB 2,005.00)
--------------------	-----------	----------------

Taxes, fees and surcharges
 Mandatory taxes, fees and surcharges are **included in the price**.
 Commission EUR 7.36 (THB 260.57)

Room occupancy

- Adult: 1

Cancellation policy

- Cancel by Saturday, December 06, 2025 16:59 GMT to avoid a charge of 56.62 EUR

Booking conditions

Accepted Booking method:

- Prepayment

Prepayment policy

- Prepayment required
- Accepted forms of prepayment:
 - Credit card
- Accepted credit cards: VI, CA, AX, MA

Room/rate description

- Deluxe Room ROOM ONLY Exclusive discount: -9.99 EUR

Miscellaneous information

- Miscellaneous information: RATES & CONDITIONS No Show OR Early Departure; penalty charge 100% total room

Or Clicking on a **Rate information** form hotel description display.

Booking file 1

Amenities & Facilities Location Policies Rooms Additional information **Rate information**

Rates

12 out of 12 found rates Sort by Price (low to high)

Cancellation policy

☐ Exclude non refundable

Meal plan

× Clear all meal plans

☐ Accommodation only

☐ Breakfast

☐ Half board

☐ Full board

☐ All-inclusive

Payment

× Clear all payments

☐ No Guarantee

☐ Guarantee

☐ Deposit

☐ Prepay to hotel

☐ Prepaid

Deluxe Room ROOM ONLY Exclusive discount: -9.97 EUR

Accommodation only

Free cancellation until 06 Dec, 2025

Hotelbeds **PKG** Prepaid

Per night **EUR 56.47** (THB 1,998.00) [^]

Estimated earnings THB 259.76 (13%)

[Add to compare](#) [Book](#)

Deluxe Room

Book Now pay Later

Accommodation only

Free cancellation until 07 Dec, 2025

Agoda **LEI** Prepaid

Per night **THB 2,042.35**

Estimated earnings unknown

[Add to compare](#) [Book](#)

Deluxe Room ROOM ONLY

Accommodation only

Free cancellation until 06 Dec, 2025

Hotelbeds **LEI** Prepaid

Per night **EUR 66.44** (THB 2,351.00) [^]

Estimated earnings THB 305.76 (13.01%)

[Add to compare](#) [Book](#)

Deluxe Room BED AND BREAKFAST Exclusive discount: -12.07 EUR

Breakfast

Free cancellation until 06 Dec, 2025

Hotelbeds **PKG** Prepaid

Per night **EUR 68.38** (THB 2,420.00) [^]

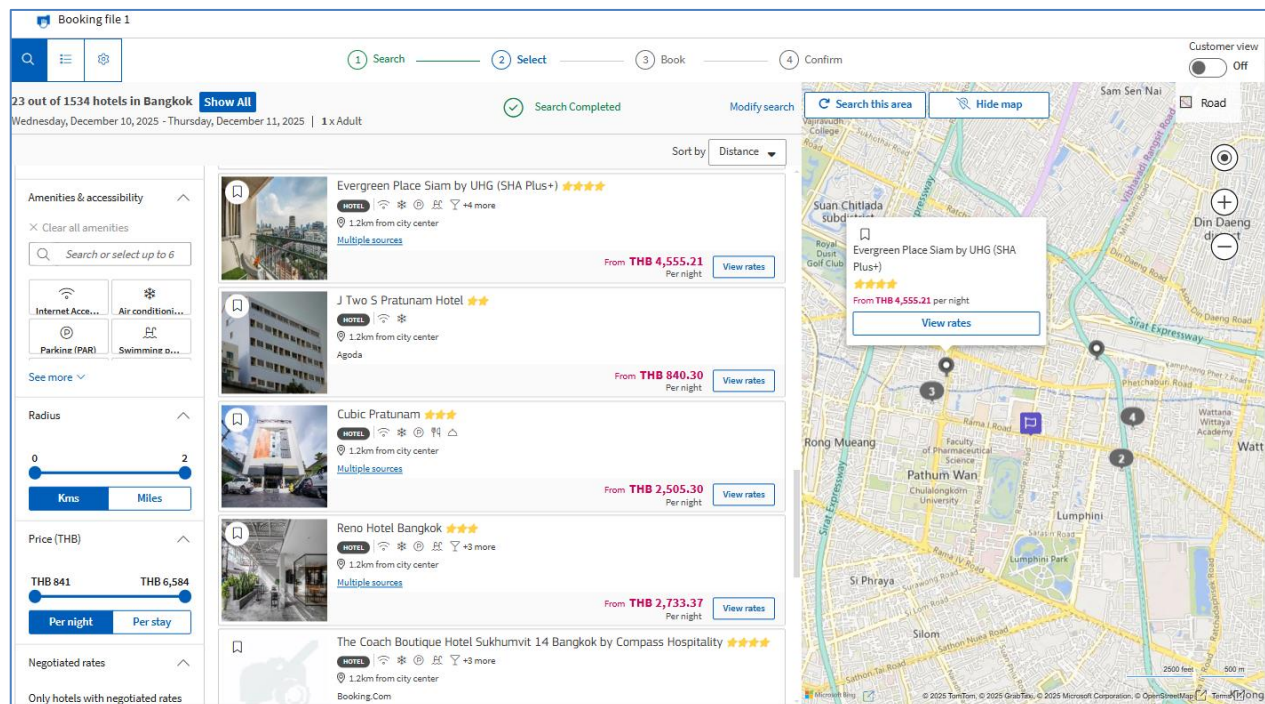
Estimated earnings THB 314.61 (13%)

[Add to compare](#) [Book](#)

2.4 Viewing hotel search results using the map view

When you click a particular hotel in the Hotels list, the map marker indicates its location on the map. Only hotels that returned availability for the search request are displayed on the map.

When two or more hotel markers are too close on the map, they are aggregated into marker clusters with the number of hotels in this small area. To divide a marker cluster into hotel markers, zoom in on the map. You cannot click the hotel cluster marker.



You can click a single hotel marker to see:

- Hotel name.
- Star rating.
- Cheapest rate per night in the client's currency.
- View rates button, which opens the Rates list page of this hotel.

When you return to the Hotels list from the Rates list by clicking on Back to list, the map is reset to the previous zoomed-out state.

Clicking on the total number of found hotels clears all the applied filters and zooms the map out to the default search zoom to fit all the found hotels on the map.

Note: To search for hotels in a specific area, move the map to the required area, then Click the Search this area button.

2.5 Comparing and saving hotel rates and details

2.5.1 In the Rates list, click a specific hotel rate and then click Add to compare. The rate is shown as Added to compare and is added to the Comparison bar. Up to five rates can be added for comparison.

Standard Room
 Book Now pay Later
 Limited Time Offer. Price includes 36% discount!
 ✓ Save: 5016.000000 THB
Accommodation only
 Free cancellation until 07 Dec, 2025
 Agoda **LEI**
 Prepaid
 Per night **THB 4,555.21**
 Estimated earnings unknown
Add to compare **Book**

Booking file 1

1 Search 2 Select 3 Book 4 Confirm

23 out of 1534 hotels in Bangkok **Show All** Search Completed Modify search

Wednesday, December 10, 2025 - Thursday, December 11, 2025 | 1 x Adult

← Back to list

City Park Hotel Bangkok Pratunam by PCL ★★

1.1km from city center
 HOTEL Wi-Fi Air Conditioning Parking

6 out of 6 found rates

Sort by Price (low to high)

Superior Queen
 Book Now pay Later
Accommodation only
 Free cancellation until 09 Dec, 2025
 Agoda **LEI**
 Prepaid
 Per night **THB 2,217.25**
 Estimated earnings unknown
Added to compare **Book**

Superior Twin
 Book Now pay Later
Accommodation only
 Free cancellation until 09 Dec, 2025
 Agoda **LEI**
 Prepaid
 Per night **THB 2,410.06**
 Estimated earnings unknown
Add to compare **Book**

Superior Queen Plus Room - Non-Smoking

EVERGREEN PLACE... THB 4,555.21 / STAY
 FURAMAXCLUSIVE... THB 6,583.85 / STAY
 LIT BANGKOK HOT... THB 4,105.58 / STAY
 TORI PRESTIGE BA... THB 1,608.61 / STAY
 CITY PARK HOTEL ... THB 2,217.25 / STAY

Clear all
 Bookmark Hotels **Compare**

Main Page Booking file 1

2.5.2 Click **Compare**.

The Compare page opens.

Booking file 1

1 Search 2 Select 3 Book 4 Confirm

Customer view ☐ Off

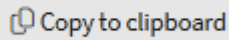
Compare [Copy to clipboard](#)

Hotel	Evergreen Place Siam by UHG (SHA Plus+) ★★★★★	FuramaXclusive Sukhumvit Hotel (SHA Extra Plus) ★★★★★	LIT BANGKOK Hotel (SHA Extra Plus) ★★★★★	Tori Prestige Bangkok Hotel ★★★★★	City Park Hotel Bangkok Pratunam by PCL ★★★★★
Address	318 PHAYA THAI ROAD, RATCHATHEWI, 10400, BANGKOK, Thailand	27 SUKHUMVIT SOI 1, WATTANA, 10110, BANGKOK, Thailand	36/1 SOI KASEMSAN 1, RAMA I RD., PATHUMWAN, 10330, BANGKOK, Thailand	57/34, PHETCHABURI ROAD, PHAYA THAI, RATCHATHEWI, 10400, BANGKOK, Thailand	71 SOI PHETCHABURI 15 KHWAENG THANON PHAYA THAI, 10400, BANGKOK, Thailand
Policy					
Distance	1.2km from city center	1.2km from city center	1.2km from city center	1.2km from city center	1.1km from city center
Amenities	Internet Access (PCH) Air conditioning (AIR) Parking (PAR) Swimming pool (SWI) Bar (BAR)	Internet Access (PCH) Air conditioning (AIR) Swimming pool (SWI) Laundry Service (LAU) Restaurant (RES)	Internet Access (PCH) Air conditioning (AIR) Parking (PAR) Swimming pool (SWI) Bar (BAR)	Internet Access (PCH) Air conditioning (AIR) Parking (PAR) Bar (BAR) Laundry Service (LAU)	Internet Access (PCH) Air conditioning (AIR) Bar (BAR) Spa (SPA)
Rate	Standard Room	Premier Room	Different Degree Room	Suite	Superior Queen
Rate description	Book Now pay Later Limited Time Offer. Price includes 36% discount!	Non Refundable	Book Now pay Later	Early Booking Saver. Price includes 33% discount! ✓Save: 948.750000 THB	Book Now pay Later
Price per night	THB 4,555.21 Tax included	THB 6,583.85 Tax included	THB 4,105.58 Tax included	THB 1,608.61 Tax included	THB 2,217.25 Tax included

2.5.3 Edit the rate information and add any necessary comments to the comparison. You can clear certain fields to remove them from the comparison.

Rate	Standard Room	Premier Room	Different Degree Room	Suite	Superior Queen
Rate description	Book Now pay Later Limited Time Offer. Price includes 36% discount!	Non Refundable	Book Now pay Later	Early Booking Saver. Price includes 33% discount! ✓Save: 948.750000 THB	Book Now pay Later
Price per night	THB 4,555.21 Tax included	THB 6,583.85 Tax included	THB 4,105.58 Tax included	THB 1,608.61 Tax included	THB 2,217.25 Tax included
Price per stay	THB 4,555.21 Tax included	THB 6,583.85 Tax included	THB 4,105.58 Tax included	THB 1,608.61 Tax included	THB 2,217.25 Tax included
Rate Type	Prepaid	Prepaid	Prepaid	Prepaid	Prepaid
Meal plan	Accommodation only	Accommodation only	Accommodation only	Accommodation only	Accommodation only
Cancellation policy	Cancel by Sunday, December 07, 2025 00:00 local hotel time to avoid a charge of 4555.21 THB	Cancellation charge of 6583.85 THB applies.	Cancel by Sunday, December 07, 2025 00:00 local hotel time to avoid a charge of 4105.58 THB	Cancellation charge of 1608.61 THB applies.	Cancel by Tuesday, December 09, 2025 00:00 local hotel time to avoid a charge of 2217.25 THB
	Book	Book	Book	Book	Book
	Remove	Remove	Remove	Remove	Remove

2.5.4 Click



to copy the comparison display to the clipboard.

From the clipboard, you can paste the comparison display to any other application, for example, text editor or email client. The fields that were cleared will not be copied to the clipboard.

Booking file 1

1 Search 2 Select 3 Book 4 Confirm

Customer view ☐ Off

Compare

Hotel	Evergreen Place Siam by UHG (SHA Plus+) ★★★★★	FuramaXclusive Sukhumvit Hotel (SHA Extra Plus) ★★★★★	LIT BANGKOK Hotel (SHA Extra Plus) ★★★★★	Tori Prestige Bangkok Hotel ★★★★★	City Park Hotel Bangkok Pratunam by PCL ★★★★★
Address	318 PHAYA THAI ROAD, RATCHATHEWI, 10400, BANGKOK, Thailand	27 SUKHUMVIT SOI 1, WATTANA, 10110, BANGKOK, Thailand	36/1 SOI KASEMSAN 1, RAMA I RD., PATHUMWAN, 10330, BANGKOK, Thailand	57/34, PHETCHABURI ROAD, PHAYA THAI, RATCHATHEWI, 10400, BANGKOK, Thailand	71 SOI PHETCHABURI 15 KHAENG THANON PHAYA THAI, 10400, BANGKOK, Thailand
Policy					
Distance	1.2km from city center	1.2km from city center	1.2km from city center	1.2km from city center	1.1km from city center
Amenities	Internet Access (PCH) Air conditioning (AIR) Parking (PAR) Swimming pool (SWI) Bar (BAR)	Internet Access (PCH) Air conditioning (AIR) Swimming pool (SWI) Laundry Service (LAU) Restaurant (RES)	Internet Access (PCH) Air conditioning (AIR) Parking (PAR) Swimming pool (SWI) Bar (BAR)	Internet Access (PCH) Air conditioning (AIR) Parking (PAR) Bar (BAR) Laundry Service (LAU)	Internet Access (PCH) Air conditioning (AIR) Bar (BAR) Spa (SPA)
Rate	Standard Room	Premier Room	Different Degree Room	Suite	Superior Queen
Rate description	Book Now pay Later Limited Time Offer. Price includes 36% discount!	Non Refundable	Book Now pay Later	Early Booking Saver. Price includes 33% discount! ✓ Save: 948.750000 THB	Book Now pay Later
Price per night	THB 4,555.21 Tax included	THB 6,583.85 Tax included	THB 4,105.58 Tax included	THB 1,608.61 Tax included	THB 2,217.25 Tax included
Price per stay	THB 4,555.21 Tax included	THB 6,583.85 Tax included	THB 4,105.58 Tax included	THB 1,608.61 Tax included	THB 2,217.25 Tax included
Rate Type	Prepaid	Prepaid	Prepaid	Prepaid	Prepaid
Meal plan	Accommodation only	Accommodation only	Accommodation only	Accommodation only	Accommodation only
Cancellation policy	Cancel by Sunday, December 07, 2025 00:00 local hotel time to avoid a charge of 4555.21 THB	Cancellation charge of 6583.85 THB applies.	Cancel by Sunday, December 07, 2025 00:00 local hotel time to avoid a charge of 4105.58 THB	Cancellation charge of 1608.61 THB applies.	Cancel by Tuesday, December 09, 2025 00:00 local hotel time to avoid a charge of 2217.25 THB
	Book	Book	Book	Book	Book
	Remove	Remove	Remove	Remove	Remove

2.6 Bookmarking hotels

2.6.1 In the search results, click the bookmark icon for the hotels you want to save for later.

Booking file 1

1 Search 2 Select 3 Book 4 Confirm

23 out of 1534 hotels in Bangkok [Show All](#) Search Completed Modify search

Wednesday, December 10, 2025 - Thursday, December 11, 2025 | 1 x Adult

Sort by Distance

Search

☐ Agoda (AS)
☐ Booking.Com (BK)
☐ Hotelbeds (HB)
☐ Hrs (HV)



Hotel name


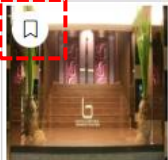
Search



Amenities & accessibility

Clear all amenities

Search or select up to 6

  City Park Hotel Bangkok Pratunam by PCL ★★★★★
HOTEL 1.1km from city center Agoda
From **THB 2,217.25** Per night [View rates](#)

  Baiyoke Boutique Hotel ★★★★★
HOTEL 1.2km from city center +3 more
Multiple sources
From **EUR 56.60 (THB 2,005.48)** Per night [View rates](#)


  Family Suite Room Pratunam Standard
APARTMENT OR HOME 1.2km from city center Booking.Com
From **THB 2,000.00** Per night [View rates](#)

You can also click the bookmark icon in the Hotel description page.

Booking file 1

1 Search 2 Select 3 Book 4 Confirm Customer view Off

Hotel description [Copy to clipboard](#)



Family Suite Room Pratunam (BKBKKCBD)
177/283 9TH FLOOR INDRA CONDOMINIUM, SANGKORN ALLEY, PHAYA THAI ROAD, RATCHATHEWI, 10400, BANGKOK, Thailand
APARTMENT OR HOME
Voice: +66816197128 Email: privateroomcondo@gmail.com
Web site: <https://www.booking.com/hotel/th/private-room-condo-pratunam.html>
Company: Booking.Com
From **THB 2,000.00** Per night [Check availability](#)

Description from Booking.Com

Featuring city views, Family Suite Room Pratunam offers accommodation with a balcony and a kettle, around 1.4 km from Central World. The air-conditioned accommodation is 1.4 km from Gaysorn Village Shopping Mall, and guests benefit from complimentary WiFi and private parking available on site. The apartment comes with 2 bedrooms, a kitchen with a fridge and a microwave, a washing machine, and 1 bathroom with free toiletries and a hairdryer. A flat-screen TV with satellite channels i...

[Show more](#)

[Amenities & Facilities](#) [Location](#) [Policies](#) [Rooms](#) [Additional information](#) [Rate information](#)

Amenities & Facilities

Internet Access (PCH) Air conditioning (AIR) Parking (PAR)

Hotel services:

✓ Parking ✓ Non-smoking rooms (generic) ✓ Free parking ✓ Internet services ✓ Elevators ✓ High speed wireless ✓ Air conditioning ✓ On-Site parking
✓ Parking - controlled access gates to enter parking area

2.6.2 If want to bookmark hotel rates to compare, click Bookmark hotels in the Compare section.

Booking file 1

1 Search 2 Select 3 Book 4 Confirm

23 out of 1534 hotels in Bangkok [Show All](#) Search Completed Modify search

Wednesday, December 10, 2025 - Thursday, December 11, 2025 | 1 x Adult

← Back to list

City Park Hotel Bangkok Pratunam by PCL ★★

1.1km from city center

HOTEL

6 out of 8 found rates

Sort by Price (low to high)

Superior Queen
Book Now pay Later
Accommodation only
Free cancellation until 09 Dec, 2025
Agoda **LEI** Prepaid
Per night **THB 2,217.25**
Estimated earnings unknown [Book](#) [Added to compare](#)

Superior Twin
Book Now pay Later
Accommodation only
Free cancellation until 09 Dec, 2025
Agoda **LEI** Prepaid
Per night **THB 2,410.06**
Estimated earnings unknown [Book](#) [Add to compare](#)

Superior Queen Plus Room - Non-Smoking

EVERGREEN PLACE... x THB 4,555.21 / STAY

FURAMAXCLUSIVE... x THB 6,583.85 / STAY

LIT BANGKOK HOT... x THB 4,105.58 / STAY

TORI PRESTIGE BA... x THB 1,808.61 / STAY

CITY PARK HOTEL ... x THB 2,217.25 / STAY

[Clear all](#) [Bookmark Hotels](#) [Compare](#)

[Main Page](#) [Booking file 1](#)

Note: You can bookmark up to ten hotels.

The next time you search for hotels, bookmarked hotels are shown in the Bookmarked hotels section of the Search page.

Booking file 2

1 Search 2 Select 3 Book 4 Confirm

Customer view ☐ Off

Select from over 2 million+ hotels, apartments & more

Destination *
City, Airport, IATA Code, Hotel, Landmark, Address

Check-in *
Fri, 28 Feb 25

Nights *
1

Check-out *
Sat, 1 Mar 25

Room & guests *
1 room, 1 adult

More search criteria

Bookmarked hotels

- Sukhothai Residence Ruam Ruedi, Bangkok
- Paradise In Bangkok, Bangkok
- Gusto Pratunam Hotel, Bangkok

In the search results, bookmarked hotels are indicated with a filled bookmark icon and listed in the Filter panel.

Booking file 2

1 Search — 2 Select — 3 Book — 4 Confirm

23 out of 73 hotels in Bangkok [Show All](#) Search In Progress [Modify search](#)

Wednesday, December 10, 2025 - Thursday, December 11, 2025 | 1 x Adult

Sort by Distance

Bookmarked Hotels

✕ Clear all

Sukhothai Residence Ruam Ruedi, Bangkok ✕

Paradise In Bangkok, Bangkok ✕

Gusto Pratunam Hotel, Bangkok ✕

Meal plan

✕ Clear all meal plans


☐ Accommodation only


☐ Breakfast


☐ Half board

☐ Full board

☐ All-inclusive

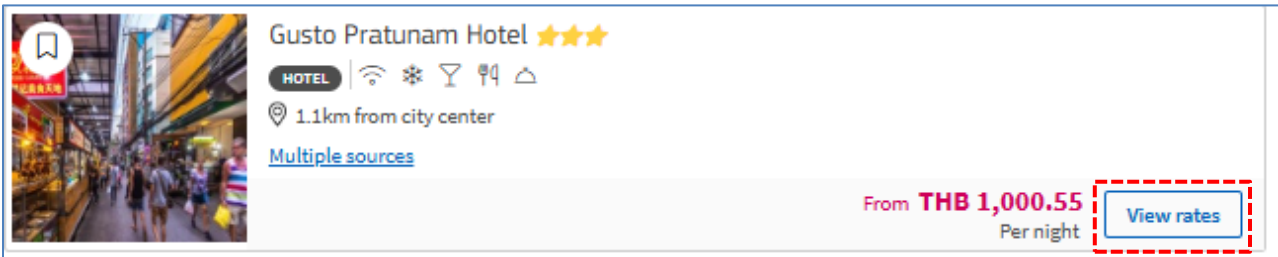
 **Gusto Pratunam Hotel** ★★★★★
HOTEL | 1.1km from city center
[Multiple sources](#)
From **THB 1,000.55** Per night [View rates](#)

 **paradise in bangkok** ★★★★★
HOTEL | 1.1km from city center
Agoda
From **THB 2,507.74** Per night [View rates](#)

 **ABC HA Hotel, Bangkok** ★★★★★
HOTEL | 1.1km from city center
Agoda
From **THB 1,317.13** Per night [View rates](#)

3. Booking a hotel room

3.1. In the Hotels list, click the View rates button.



Gusto Pratunam Hotel ★★☆☆

HOTEL | 📶 ❄️ 🍷 🍴 🏠

📍 1.1km from city center



[Multiple sources](#)

From **THB 1,000.55** Per night

[View rates](#)

For each hotel room, the rate and included services are shown, together with optional, chargeable services, if available.

3.2. Click **Book**.



Gusto Pratunam Hotel ★★☆☆

📍 1.1km from city center

HOTEL | 📶 ❄️ 🍷 🍴 🏠

52 out of 52 found rates

[MORE INFO ABOUT HOTEL](#)

Sort by Price (low to high) ▾

[Superior Room Double](#)

Book Now pay Later

Accommodation only

Free cancellation until 10 Dec, 2025

Agoda **LEI**

Prepaid

[Add to compare](#)

Per night **THB 1,000.55**

Estimated earnings unknown

[Book](#)

[Superior Twin Bed](#)

Book Now pay Later

Accommodation only

Free cancellation until 10 Dec, 2025

Agoda **LEI**

Prepaid

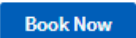
[Add to compare](#)

Per night **THB 1,000.55**

Estimated earnings unknown

[Book](#)

3.3. Enter the traveler and payment details in the Booking page.

After clicking on the **“Book”** button, you will be taken to the “Booking” page, where you will be able to fill in the traveler and payment information. Fill the traveler’s name, your agency’s e-mail and payment information then click on 

Booking file 1

1 Search

2 Select

3 Book

4 Confirm

Customer view ☐ Off

Back

Booking summary

Gusto Pratunam Hotel

★ ★ ★

89 Newphetburi, 10400, Bangkok, Thailand

Check-in: Wednesday, December 10, 2025

Check-out: Thursday, December 11, 2025

1 Night

1 Room | 1 x Adult

R1

1 x Adult

ROH

Free cancellation until 10 Dec, 2025

Pricing details

Agoda

LEI - Leisure Rate

Accommodation only

THB 1,000.55

Base amount

THB 1,000.55

Markup

THB 200.00

THB 200.00

Estimated earnings

Total price

THB 1,200.55

Prepaid

Traveler Information

Room 1

1 x Adult

Main guest *

Title: MS

First name: * AMANDA

Last name: * AMADEUS

PTC: ADT

Email: THAYADA.TP@GMAIL.COM

Phone number: +66 X 0801234567

Special request

Travel agency information

Email address * THAYADA@THAIAMADEUS.COM

Payment information

Method of payment * Credit card

Pay later : The Credit card will be charged on Monday,December 08,2025

Card type: * CA

Card number: * 4111-1111-1111-1111

Expiration date: * 12/25

CVV * ...

Cardholder first name * AMANDA

Cardholder last name * AMADEUS

Address

Address Line 1

Address Line 2

Zip code

City

Country * Thailand

State

I agree to the price and cancellation conditions displayed below

Please note that confirming this step will automatically End Transact your PNR

THB 1,200.55

Free cancellation until 10 Dec, 2025

Book Now

THAI-Amadeus Learning Centre

Page 27 of 52

Note: You can verify the booking conditions before you confirm your booking by moving your mouse pointer over the rate description.

Booking file 1

Search

← Back

Booking summary

Gusto Pratunam Hotel
★★★★
89 Newphetburi, 10400, Bangkok, Thailand

Check-In: **Wednesday, December 10, 2025** **1**
Check-out: **Thursday, December 11, 2025** Night

1 Room | 1 x Adult

R1 1 x Adult ROH

Free cancellation until 10 Dec, 2025

Pricing details

Agoda
LEI - Leisure Rate
Accommodation only THB 1,000.55

Base amount THB 1,000.55

Markup THB 200.00

THB 200.00 Estimated earnings

Total price THB 1,200.55
Prepaid

➔

Rate summary per room

Rate information

Price for stay from Wednesday, December 10, 2025 to Thursday, December 11, 2025:

Total price	THB 1,000.55
Markup	+ THB 0.00
Price with Markup	THB 1,000.55

Taxes, fees and surcharges

Mandatory taxes, fees and surcharges are **included in the price**.

Room occupancy

- Adult: 1

Cancellation policy

- Cancel by Wednesday, December 10, 2025 00:00 local hotel time to avoid a charge of 1000.55 THB

Booking conditions

Accepted Booking method:

- Prepayment


Prepayment policy

- Prepayment required
- Accepted forms of prepayment:
 - Credit card
- Accepted credit cards: AX, VI, JC, CA
- Pay later : The Credit card will be charged on Monday, December 08, 2025

Room/rate description

- Superior Twin Bed
- Extra adult charge
- Extra person charge for rollaway use
- Extra child charge for rollaway use
- Cribs


Miscellaneous information

If you wish to add markup, you just need to click on the **small gray**  **icon** , insert the markup amount and then click on Total price or just enter.


Pricing details

Agoda
LEI - Leisure Rate
Accommodation only THB 1,966.24

Base amount THB 1,966.24

Markup  THB 500.00

THB 500.00 Estimated earnings

Total price  **THB 2,466.24**
Prepaid

- ✓ Prepaid
- ✓ Net rate
- ✓ Agencies can collect agoda mark up at time of sale.
- ✓ Use Agencies 's Credit Card

Pricing details	
Booking.com	
PRO - PROMOTIONAL RATE	
Breakfast	
Commission 5 %	THB 2,462.24
Base amount	THB 2,462.24
Markup	THB 0.00
THB 123.11 Estimated earnings	
Total price	THB 2,462.24
Guarantee	

- ✓ Postpaid
- ✓ Agencies collect their commission after the stay is completed.

Booking.com

4. Confirmation

After you click on **Book Now** you will get the **Confirmation Number and booking details**.

In the booking details you will have access to: the booking status, it's reference and the actions available, the name of the hotel and its contact details, details about the stay and customer information, information about price and payment, descriptions of the room and the rate, and the terms and conditions of it.

4.1. Understanding booking confirmation

Booking type	Details
Hotel chain Booking	<ul style="list-style-type: none"> Your booking is only fully confirmed after the booking file has been completed and saved. You can do this in either the booking file module or the Command page. You can still modify or cancel the booking after it has been confirmed. <i>However, it is important to first read the hotel's or the aggregator's conditions to check if any penalties apply.</i>
Aggregator Booking	<ul style="list-style-type: none"> The hotel booking is automatically confirmed at the time of booking. You can cancel the booking after it has been confirmed. <i>It is important to first read the hotel's or the aggregator's conditions to check if any penalties apply.</i> All the modifications need to be done through cancel and rebook.

Example 1 :

Booking file 1

1 Search 2 Select 3 Book 4 Confirm

Customer view ☐ Off

✓ Your trip reservation

Gusto Pratunam Hotel ★★☆☆

89 Newphetburi, 10400, Bangkok, Thailand

Check-in: **Wednesday, December 10, 2025** 1 Night 1 room | 1 x Adult

Check-out: **Thursday, December 11, 2025**

Your PNR has been End Transacted. * We recommend you make a note of the booking reservation number or print this page.

Traveler Information

- Room 1
 - Ms. Amanda Amadeus

Payment

Credit card *****4797

Room and rate description

Room 1

Room description superior twin bed

- Other information
 - Free WiFi, Extra Beds: 0
- Cancellation Policies
 - Cancel by Wednesday, December 10, 2025 00:00 local hotel time to avoid a 1000.55 THB charge.

Show less ^

Preferences and special requests

Please note that preferences will be passed on to the hotel. They are **not guaranteed** and may not be available. Special services may be subject to additional charges.

PNR number 4ZJ5W5 Confirmation number 837105114

Pricing details

agoda

LEI - Leisure Rate Accommodation only THB 1,000.55

Base price THB 1,000.55

Markup THB 200.00

Total price THB 1,200.55

It will show mark up

Example 2 :

Booking file - AMADEUS ADAM MR (1) - 02DEC - HKT - LXAMSP

1 Search 2 Select 3 Book 4 Confirm

Customer view ☐ Off

✓ Your trip reservation

Sino House Phuket Hotel - SHA Plus ★★☆☆

1 Montree Rd., Muang, 83000, Phuket, Thailand

Tel
+66 76 232 494
(66) 7622 - 1498

Check-in: **Friday, December 2, 2022** 2 Nights 1 room | 2 x Adults

Check-out: **Sunday, December 4, 2022**

Your PNR has been End Transacted. * We recommend you make a note of the booking reservation number or print this page.

Traveler Information

- Room 1
 - Mr. Adam Amadeus + 1 adult

Payment

Credit card *****4797

Room and rate description

Room 1

Room description deluxe double or twin room - free cancellation - breakfast included in the price - free wifi - booking.com rate this twin/double room has air conditioning, fireplace and tumble dryer. Geo rates

- All known taxes and estimated total rate
 - 221.95 THB included in rate, 145.20 THB included in rate, 20.74 THB included in rate
- Other information
 - Please note that guests of Sino House Phuket Hotel are eligible for: - 50 % discount for spa menu at The Raintree Spa - 10% discount for menu (not including drinks) at Glass House At Sino Restaurant

PNR number LXAMSP Confirmation number 2866969712P4648

Pricing details

Booking.com

PRO - PROMOTIONAL RATE

Breakfast Commission 8 % THB 2,462.24

Base price THB 2,462.24

Total price THB 2,462.24

4.2. How to confirm a hotel booking in the booking file

4.2.1. Go to the Booking file module. Click on

Go to booking file

Booking file 1

Gusto Pratunam Hotel ★★ ★★
89 Newphetburi, 10400, Bangkok, Thailand

Check-in: **Wednesday, December 10, 2025**
Check-out: **Thursday, December 11, 2025**

1
Night

1 room | 1 x Adult

Pricing details

Agoda

LEI - Leisure Rate
Accommodation only
THB 1,000.55

Base price
THB 1,000.55

Markup
THB 200.00

Total price
THB 1,200.55

Your PNR has been End Transacted. * We recommend you make a note of the booking reservation number or print this page.

Traveler Information

Room 1

Ms. Amanda Amadeus

Payment

Credit card *****4797

Room and rate description

Room 1

Room description superior twin bed

Other information

Free WiFi,ExtraBeds:0

Cancellation Policies

Cancel by Wednesday, December 10, 2025 00:00 local hotel time to avoid a 1000.55 THB charge.

Preferences and special requests

Please note that preferences will be passed on to the hotel. They are **not guaranteed** and may not be available. Special services may be subject to additional charges.

Hotel Notes

Additional taxes may apply.

Start a new hotel booking

Go to booking file

Owned by BKK1A0980

Go To

Show in command page

✈️

🛏️

🚗

🚶

More Products

Show booking file

Itinerary

1. Hotel

GUSTO PRATUNAM HOTEL

10DEC Bangkok (...)

11DEC

HK1 Cancel

Save & Confirm (ER)

Saved at 28FEB25 04:33 (GMT)

Ignore (R)

Some of the elements that are mandatory in a booking file are already completed from the information you entered in the hotel booking, for example, the Name element and the hotel segment.

4.2.2. Complete the booking file with any remaining mandatory elements:

- Contact
- Received From
- Ticketing Arrangement

4.2.3. Click **Save & confirm** to end transact the booking file.

The booking file is assigned a record locator, which you can use to retrieve the booking file if required.

Booking file - AMADEUS AMANDA MS (1) - 10DEC - BKK - 4ZJSW5

Owned by BKK1A0980

Booking file flags: No flags to display

Booking File Information

Received From: TPHONMAT Ticketing Arrangement: TK OK28FEB25 Remove More options

Responsible Agent: TMS Responsible Office: BKK1A0980 Queuing Office: BKK1A0980 Amadeus Record locator: 4ZJSW5

Created on Feb 28, 2025 by 0182TM Last saved: Feb 28, 2025, 11:53:00 Airline record locators: -

Products

Add air product Add hotel product Add car product Add form of payment Send

Select products to view the possible actions (like adding seats, services and others).

Product	Details	Status	Action
HOTEL	BKK - GUSTO PRA... Wednesday, December 10, 2025 - Thursday, December 11, 2025 THB 1,200.55 1 PERSON CONFIRMED	CONFIRMED	Modify

Passenger and contact details 1 ADT 1 PASSENGER 4 CONTACT

What do you want to do next?

- Retrieve profile
- Add/Update passenger
- Air Booking
- Car Booking
- Hotel Booking
- Transfers Booking
- Add a Remark
- Add an Other Service Information
- Add a form of payment
- Add manual E-Ticket (FHE)
- Add manual EMD (FHD)
- Generate documents

Save & Confirm (ER)

Saved at 12:05:55 on 28/02/2025 (GMT+7)

Ignore (IR)

4.3. How to confirm a hotel booking in the Command Page

4.3.1. Go to the Command Page. Click **Show in command page**

Booking file 1

Owned by BKK1A0980

Gusto Pratunam Hotel ★★

89 Newphetburi, 10400, Bangkok, Thailand

Check-in: **Wednesday, December 10, 2025** | 1 Night | 1 room | 1 x Adult

Check-out: **Thursday, December 11, 2025**

Your PNR has been End Transacted. * We recommend you make a note of the booking reservation number or print this page.

Pricing details

Agoda	
LEI - Leisure Rate Accommodation only	THB 1,000.55
Base price	THB 1,000.55
Markup	THB 200.00
Total price	THB 1,200.55

Traveler Information

- Room 1**
Ms. Amanda Amadeus

Payment

Credit card *****4797

Room and rate description

Room 1

Room description superior twin bed

- Other information**
Free WiFi, ExtraBeds:0
- Cancellation Policies**
Cancel by Wednesday, December 10, 2025 00:00 Local hotel time to avoid a 1000.55 THB charge.

[Show less](#)

Preferences and special requests

Please note that preferences will be passed on to the hotel. They are **not guaranteed** and may not be available. Special services may be subject to additional charges.

Hotel Notes

Additional taxes may apply.

[Start a new hotel booking](#) [Go to booking file](#)

Go To

[Show in command page](#)

[Show booking file](#)

Itinerary

- Hotel**
GUSTO PRATUNAM HOTEL
10DEC Bangkok (...)
11DEC
HK1 [Cancel](#)

[Save & Confirm \(ER\)](#)

Saved at 28FEB25 04:53 (GMT)
Ignore (R)

4.3.2. Use the RT transaction entry to retrieve the active booking.

Some of the elements that are mandatory in a booking file are automatically completed using the information you entered in the booking, for example, the NM - Name element and the hotel segment.

4.3.3. Complete the booking file with any remaining mandatory elements:

- AP - Contact
- RF - Received From
- TK - Ticketing Arrangement

4.3.4. Use either the ET or ER transaction entry to save (end transact) the booking file and confirm the booking.

The booking file is assigned a record locator, which you can use to retrieve the booking file if required.

Command page - AMADEUS AMANDA MS (1) - 10DEC - BKK - 4ZJSW5

Owned by BKK1A0980

Go To

Show in Graphic Mode

More Products

Show booking file

Quality Monitor

No Quality Monitor items to check

> RFPAX ; ER

RP/BKK1A0980/BKK1A0980 TM/AS 28FEB25/0739Z 4ZJSW5
BKK1A0980/0182TM/28FEB25
1. AMADEUS/AMANDA MS (ADT)
2 HHL AS HK1 BKK IN10DEC OUT11DEC 1ROHLEI THB1200.55 DLY C9U
GUSTO PRATUNAM HOTEL/BC-*****/BS-01234564/CF-837105114
/DP-CCCAXXXXXXXXXXXXX4797EXP0727/CV/IM *AS+
SEE RTSVCH
3 APB +660801234567
4 APE THAYADA.TP@GMAIL.COM
5 APE THAYADA@THAIAMADEUS.COM
6 TK OK28FEB/BKK1A0980

> RTSVCH2

RP/BKK1A0980/BKK1A0980 TM/AS 28FEB25/0739Z 4ZJSW5
2 HHL AS HK1 BKK IN10DEC OUT11DEC 1ROHLEI THB1200.55DLY C9U
GUSTO PRATUNAM HOTEL/BC-*****/BS-01234564/CF-837105114
/DP-CCCAXXXXXXXXXXXXX4797EXP0727 *AS+
+HOTEL COMPLETE RESERVATION DETAILS
-----RATE INFORMATION-----R - RAT
1200.55 THB ROHLEI D
1200.55 THB PER NIGHT STARTING 10DEC25 FOR 1 NIGHT(S)
1200.55 THB TOTAL RATE STARTING 10DEC25 FOR 1 NIGHT(S)
1000.55 THB ESTIMATED NET
MARK-UP INCLUDED: 200.00 THB
HTL/BC-*****
-----ALL KNOWN TAXES AND ESTIMATED TOTAL AMOUNT-----T - TTX
1200.55 THB ESTIMATED TOTAL AMOUNT INCLUDING MANDATORY
TAXES, FEES AND SURCHARGES
1000.55 THB ESTIMATED NET
MARK-UP INCLUDED: 200.00 THB
-----CANCELLATION POLICIES-----C - CXL
CANCEL ON 10DEC25 BY 00:00 LOCAL HOTEL TIME TO AVOID A CHARGE OF
1000.55 THB
MORE
+HOTEL COMPLETE RESERVATION DETAILS

Example of the email below, you will automatically receive the email provided by your agency email during booking process.

Booking confirmation with Agoda - Booking ID: 837105114

Agoda Customer Service <no-reply@agoda.com>
To: Thayada TM PHONMAT

Confirmation_for_Booking_ID_#_837105114.pdf
72 KB

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

agoda

Your booking is now confirmed!


Hi AMANDA AMADEUS,

For reference, your booking ID is 837105114. To view, cancel, or modify your booking, use our easy self service.

[Manage my booking](#)

Gusto Pratunam Hotel

★★★★★
ที่พักสวยงาม

 89 Newphetburi, Bangkok, Thailand, 10400
89 Phetchaburi 19, กรุงเทพมหานคร, 10400
[Directions](#)

Check in
Wednesday December 10, 2025
(after 2:00 PM)

Check out
Thursday December 11, 2025
(before 12:00 PM)

You can also easily find out about property policies and amenities in [Manage my booking](#)

Contact property

For any questions related to the property, please contact them directly.

[Message property](#)

+6626564000

Booking Information

Reservation	1 room, 1 night
Room type	Superior Twin Bed
Lead guest	AMANDA AMADEUS
Occupancy	1 adult
Benefits	Free WiFi

Cancellation Policy

Free Cancellation
Until December 9th 11:59PM (Bangkok time)

Non-Refundable
From December 10th 12:00AM (Bangkok time)

Important Information

Risk-free booking! Cancel before December 10, 2025 and you'll pay nothing! Any cancellation received on your check-in date will incur a charge of 100% of the booking value. Failure to arrive at your hotel or property will be treated as a No-Show and will incur a charge of 100% of the booking value (Hotel policy).

Your booking is confirmed but not yet paid

1 room(s) x 1 night(s)	THB 850.03
Taxes And Fees	THB 150.52
Total Charge	THB 1,000.55







✓ [Agoda price guarantee](#)

Will be paid with credit card
xxxx-xxxx-xxxx-4787

You will be automatically charged on 8 December 2025.

Manage my booking

Using our convenient self-service, you can sign into your account any time to re-send confirmations, get a receipt, make requests, cancel your booking, change dates or amend guest name.

 Share booking confirmation Resend your booking confirmation to yourself or others.	 Send a receipt Get a receipt sent to you for business use.	 Special requests Ask the property to add extra beds, breakfast, or amenities.
 Cancel booking Cancel your booking online easily.	 Change dates Amend your booking dates.	 Manage guests Amend the lead guest's name.


Need more information or support?

Keep your booking reference number **837105114** handy and within reach. You'll need it if you would like to contact our customer support.

Quickly find out how you can manage your booking online in our content rich FAQ library.

[Browse our FAQ for quick answers](#)

Important Notes


Thanks! Your booking is confirmed at Sino House Phuket Hotel - SHA Plus





Sino House Phuket Hotel - SHA Plus <custo
 To: Amadeus Learning Center

Tue 17-May-22 3:05 PM

If there are problems with how this message is displayed, click here to view it in a web browser.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks ADAM!
Your booking in Phuket Town is confirmed.


-  Sino House Phuket Hotel - SHA Plus is expecting you on **2 December**
-  Your **payment** will be handled by Sino House Phuket Hotel - SHA Plus. The 'Payment' section below has more details
-  You can cancel for FREE until 30 November 2022 23:59 [+07].
-  Make your trip even more special. [See if you can get a better room](#)

Easily make changes online to all your bookings by [creating a password](#).



Travel support

Get the information needed before traveling to a destination as touristic travel may still not be allowed. In the case your travel plans change and you wish to modify your booking, check your options to manage the reservation by clicking the link below.

[Modify your booking](#)

Sino House Phuket Hotel - SHA Plus  *3-star hotel*

1 Montree Rd., Muang, Phuket Town, 83000, Thailand - [Show directions](#)
Phone: +66 76 232 494
Email property

[Get the print version](#)

Your reservation	2 nights, 1 room Change
Check-in	Friday 2 December 2022 (14:00 - 00:00)
Check-out	Sunday 4 December 2022 (10:00 - 12:00)
Booking number	2866969712
PIN code	4648
Booked by	ADAM AMADEUS (alc@thaiamadeus.com)


1 Deluxe Double or Twin Room
7 % VAT is included.
10 % Service charge is included.
1 % City tax is included.

Total price **THB 2,462.24**

Chapter 3: Retrieving a hotel booking

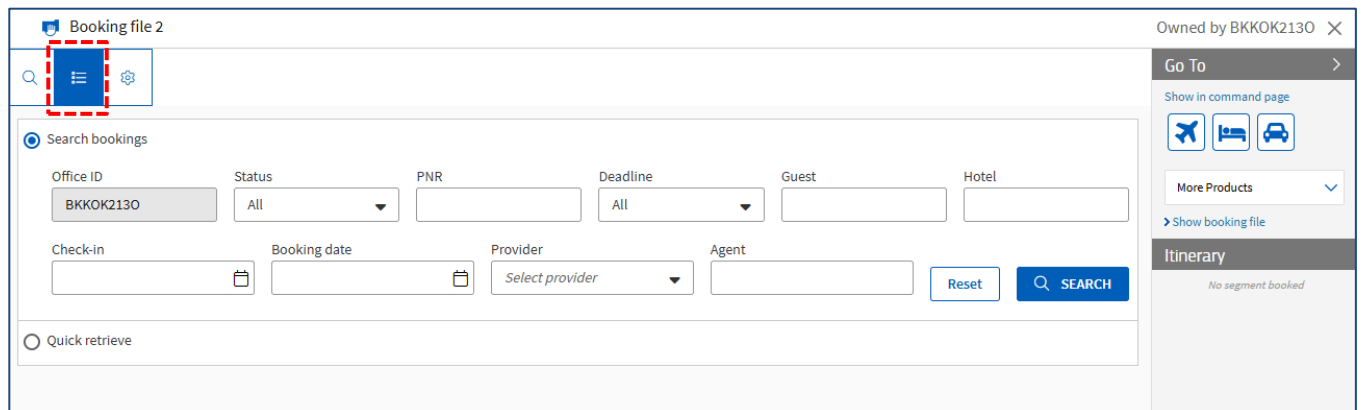
Retrieving confirmed hotel bookings from the booking list

3.1 How to retrieve a hotel booking using a general search

3.1.1 In the Search window, click the  tab or on Booking list.

The Search bookings panel is displayed. The office you are logged into is shown by default in the Office ID field. The search is based on this office.

Note: You cannot update the Office ID field for a search. To search for bookings made by a different office, you must sign into that office and search from there.




3.1.2 Complete the required search fields and then click **SEARCH**.

All active bookings that match your search criteria are displayed, up to a maximum of 200.

3.1.3 To display the details of a booking and access the follow-up actions, click the booking in the search results list.

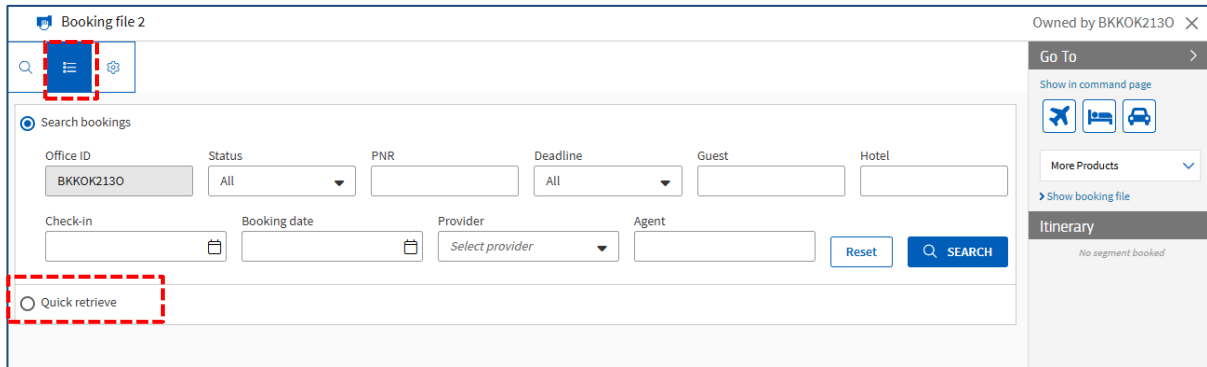
Page 38 of 52

3.2 How to retrieve a hotel booking using the confirmation number and provider

3.2.1 In the Search window, click the  tab or on Booking list.

The Search bookings panel is displayed.

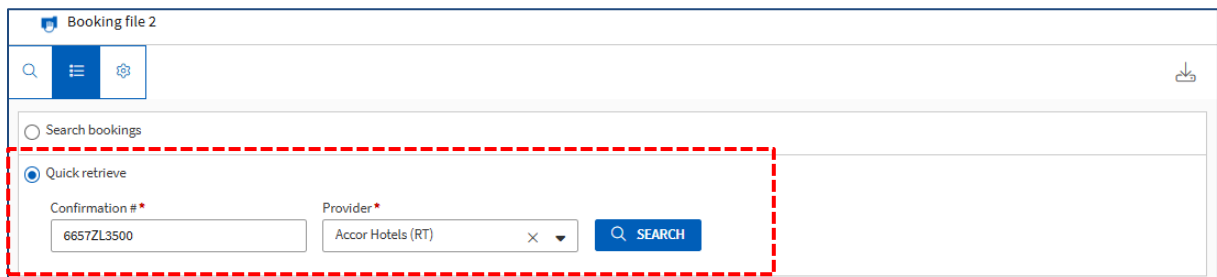
3.2.2 Select the Quick Retrieve option button.



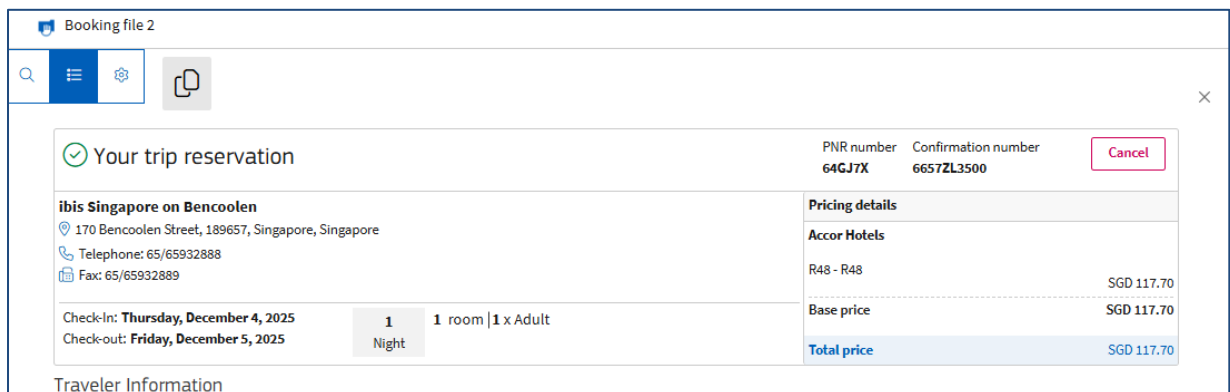
The Confirmation number and Provider fields are displayed.

Tip: You can retrieve a booking that was made by an office other than the office you are signed into, provided that you have the security rights for that office.

3.2.3 Enter the search criteria and click **SEARCH**.




The **details of a booking** page is displayed .




Your trip reservation		PNR number	Confirmation number	Cancel
ibis Singapore on Bencoolen 170 Bencoolen Street, 189657, Singapore, Singapore Telephone: 65/65932888 Fax: 65/65932889		64GJ7X	6657ZL3500	
Check-in: Thursday, December 4, 2025 Check-out: Friday, December 5, 2025		Pricing details Accor Hotels R48 - R48 SGD 117.70 Base price SGD 117.70 Total price SGD 117.70		
1 Night 1 room 1 x Adult				

Traveler Information

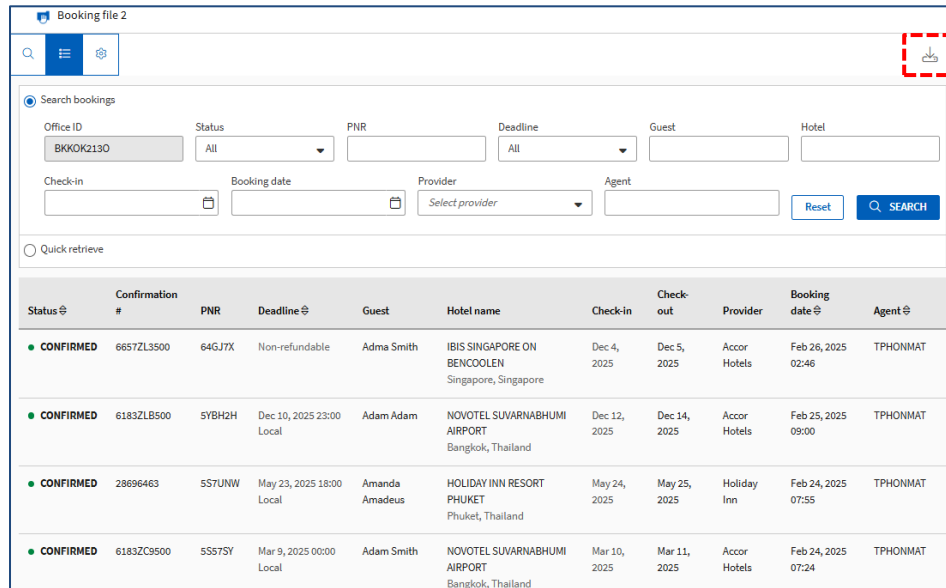
3.3 How to export the booking list as an Excel file

3.3.1 In the Search window, click the  tab or on Booking list.

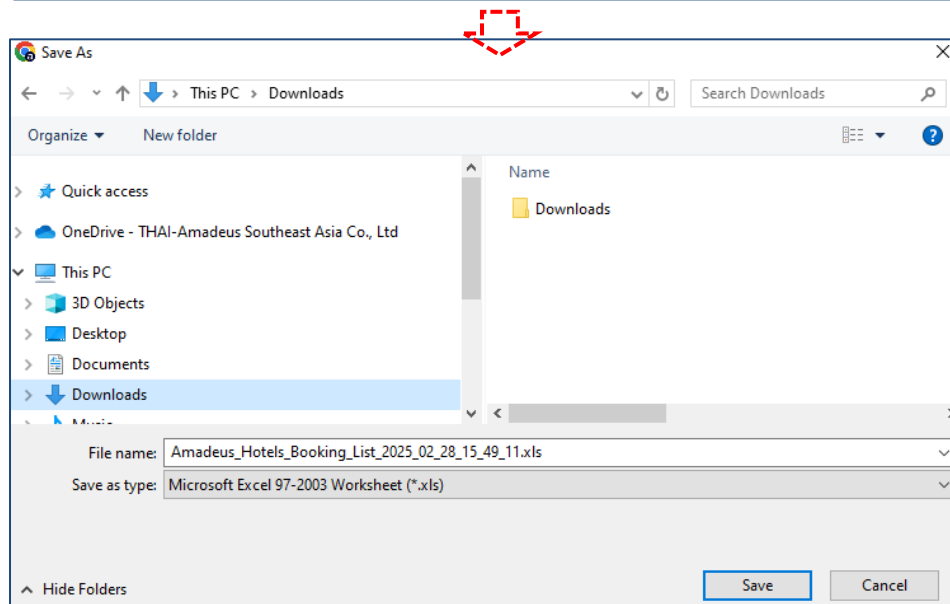
3.3.2 Retrieve the required bookings.

3.3.3 Click the Export icon . 

The booking list is downloaded as an Excel file to your local drive.



Status	Confirmation #	PNR	Deadline	Guest	Hotel name	Check-in	Check-out	Provider	Booking date	Agent
CONFIRMED	6657ZL3500	64GJ7X	Non-refundable	Adma Smith	IBIS SINGAPORE ON BENCIOLEN Singapore, Singapore	Dec 4, 2025	Dec 5, 2025	Accor Hotels	Feb 26, 2025 02:46	TPHONMAT
CONFIRMED	6183ZLB500	5YBH2H	Dec 10, 2025 23:00 Local	Adam Adam	NOVOTEL SUVARNABHUMI AIRPORT Bangkok, Thailand	Dec 12, 2025	Dec 14, 2025	Accor Hotels	Feb 25, 2025 09:00	TPHONMAT
CONFIRMED	28696463	557UNW	May 23, 2025 18:00 Local	Amanda Amadeus	HOLIDAY INN RESORT PHUKET Phuket, Thailand	May 24, 2025	May 25, 2025	Holiday Inn	Feb 24, 2025 07:55	TPHONMAT
CONFIRMED	6183ZC9500	5557SY	Mar 9, 2025 00:00 Local	Adam Smith	NOVOTEL SUVARNABHUMI AIRPORT Bangkok, Thailand	Mar 10, 2025	Mar 11, 2025	Accor Hotels	Feb 24, 2025 07:24	TPHONMAT



Save As

This PC > Downloads

File name: Amadeus_Hotels_Booking_List_2025_02_28_15_49_11.xls

Save as type: Microsoft Excel 97-2003 Worksheet (*.xls)

Save Cancel

Autosave Amadeus_Hotels_Booking_List_2023_02_28_15_49_11.xls - Compatibility... Search																	
File Home Insert Page Layout Formulas Data Review View Automate Developer Help Acrobat																	
N33																	
	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
1																	
2	Amadeus Number	Booking Date	Confirmation Number	PNR	Confirmation Deadline	Payment Deadline	Confirmation Deadline - Local Time Range	Guest Ref Name	Check in	Check out	Room Name	City	Country	Provider	Agent		
3	6857213005	28 Feb 2025 02:46:57 UTC		845J7X	Non Refundable			Adnan	Smith	30 Dec 2025	05 Dec 2025	BIS SINGAPORE ON RECDOLIN	Singapore	Singapore	Accor Hotels	TPNCHMAL	
4	6103218100	25 Feb 2025 08:08:05 UTC		51842H	Local			Adnan	Adnan	12 Dec 2025	14 Dec 2025	NOVOTEL SUVARNABHUMI AIRPORT	Bangkok	Thailand	Accor Hotels	TPNCHMAL	
5	20086403	24 Feb 2025 07:05:10 UTC		557UNW	23 May 2025 16:00 Local			Amenda	Amadeus	24 May 2025	25 May 2025	HOLIDAY INN RESORT PHUQUET	Phuket	Thailand	Holiday Inn	TPNCHMAL	
6	6103229050	24 Feb 2025 07:24:05 UTC		555TSY	09 Mar 2025 00:00 Local			Adnan	Smith	10 Mar 2025	11 Mar 2025	NOVOTEL SUVARNABHUMI AIRPORT	Bangkok	Thailand	Accor Hotels	TPNCHMAL	
7	66512278	11 Feb 2025 09:34:54 UTC		00V8MT	30 Mar 2025 16:00 Local			Alpha	Amadeus	01 Apr 2025	02 Apr 2025	HOLIDAY INN SINGAPORE DISCOVERY	Singapore	Singapore	Holiday Inn	PRETOSUNA	
8	6103220000	11 Feb 2025 08:57:06 UTC		562T2Z	05 Mar 2025 00:00 Local			Amenda	Amadeus	06 Mar 2025	07 Mar 2025	NOVOTEL SUVARNABHUMI AIRPORT	Bangkok	Thailand	Accor Hotels	PRETOSUNA	

Chapter 4 : Modifying or Cancelling a hotel booking

4.1 How to modify a confirmed hotel booking

1. Retrieve the required booking file.
2. In the **Products** section, click Modify. The Modify booking page opens.

Booking file - AMADEUS AMANDA MS (1) - 10DEC - BKK - 4ZJSW5

Booking file flags: No flags to display

Booking File Information

Received From: TPHONMAT Ticketing Arrangement: TK OK28FEB25 Remove More options

Responsible Agent: TMAS Responsible Office: BKK1A0980 Queuing Office: BKK1A0980 Amadeus Record locator: 4ZJSW5

Created on Feb 28, 2025 by 0182TM Last saved: Feb 28, 2025, 14:39:00 Airline record locators: -

Products

Add air product Add hotel product Add car product Add form of payment Send

☒ [Modify](#) [Cancel](#)

<input checked="" type="checkbox"/>	HOTEL	BKK - GUSTO PRA...	Wednesday, December 10, 2025 - Thursday, December 11, 2025	THB 1,200.55	1 CONFIRMED	Modify
-------------------------------------	-------	--------------------	--	--------------	--------------	------------------------

Passenger and contact details 1 ADT 1 PASSENGER 3 CONTACT

3. Change any of the following data as required:
 - Check-in or check-out date
 - Frequent traveler program number
 - Supplementary information
 - Credit card type, number, expiry date and CVV

Booking file - AMADEUS AMANDA MS (1) - 10DEC - BKK - 4ZJSW5

Modify Booking

Booking Information

Confirmation number
837105114

GUSTO PRATUNAM HOTEL

Check-in: **Wednesday, December 10, 2025** | **1** Night | **1 room | 1 x Adult**
Check-out: **Thursday, December 11, 2025**

Pricing details	
Base price	THB 1,000.55
Markup	THB 200.00
Total price	THB 1,200.55

Traveler Information

Title* Last name* First name* PTC*

MS Amadeus Amanda Child

E-mail* Phone*

THAYADA.TP@GMAIL.COM +660801234567

Booking Details

Check-in* Check-out* Room occupancy*

Wed, 10 Dec 25 Thu, 11 Dec 25 1

Room type* Rate code* Booking code*

ROH LEI My84MzcxMDUxMTQvMjc4MjU3MzE2

[Room and rate description](#)

Frequent Traveler Program

Program code Program number

Agoda (AS)

Special Request

Supplementary information

Maximum length 120 characters

Payment Information

Payment

Credit card

CA 523962XXXXXX4797 [Update](#)

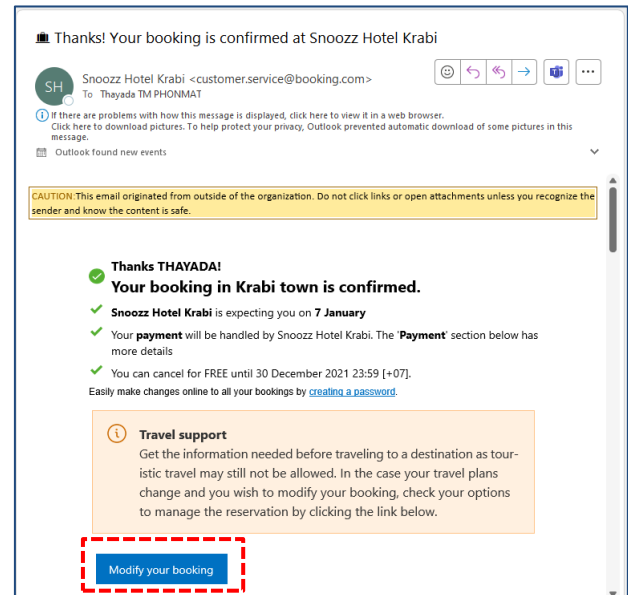
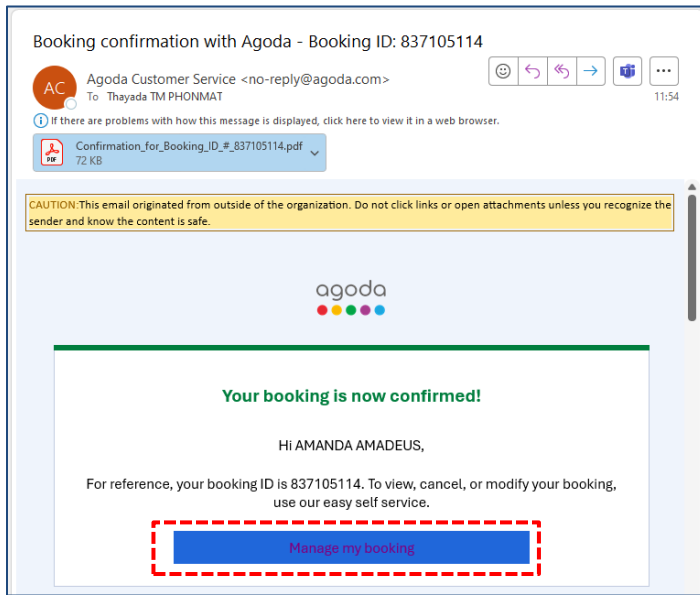
[Back](#) [Send modification request](#)

- Click **Send modification request**.
If a price change occurs, you will be prompted to confirm the updated price and rate conditions.
- Click **Save & confirm (ER)**.

4.2 How to modify a confirmed hotel booking (Aggregator)

When you completed a Aggregator Booking, You will automatically receive the email provided by your agency email during booking process.

You can click on '**Manage my booking**' / '**Modify your booking**' to manage and modify your reservation directly through the Aggregator's website.



agoda

Bundle and save!

Flight + Hotel

Hotels & Homes

New!Transport

New!Activities

New!Coupons & Deals

New!eSIM

Travel Guides

Travel Itineraries

List your place

B

Sign in

My bookings

All bookings

Hotels

Flights

Activities

Property messages

Reviews

AgodaVIP

AgodaCash

Cashback Rewards

PointsMAX

Profile

Back to bookings

Your booking is confirmed.

No further action required. Your payment will be settled on Dec 08, 2025.

Booking ID
837105114

Dec 10, 2025 - Dec 11, 2025

1

Pay now

Get booking confirmation

Experienced issues during check-in?
Report check-in issue upon arrival

Gusto Pratunam Hotel

★★★★

Property phone +6626564000

Message property

Check-in
Dec 10, 2025
14:00

1 night

Check-out
Dec 11, 2025
12:00

Room information

1 X Superior Twin Bed

Benefits

Free WiFi

Guest Information

Lead guest
AMANDA AMADEUS

Booked capacity ①
1 adult

Cancellation policy

Now, cancellation is free

Until 09 Dec 11:59 PM (Bangkok time)

Non-Refundable

From 10 Dec 12:00 AM (Bangkok time)

Risk-free booking! Cancel before December 10, 2025 and you'll pay nothing!
Any cancellation received on your check-in date will incur a charge of 100% of the booking value.
Failure to arrive at your hotel or property will be treated as a No-Show and will incur a charge of 100% of the booking value (Hotel policy).

Pay nothing until December 8, 2025

Payment information

1 room(s) x 1 night(s)

Taxes And Fees

Total Charge

THB 850.03

THB 150.52

THB 1,000.55

Payment method

Card type

Card number

Earn from this trip

MasterCard

**** * 4797

AgodaCash

Get booking confirmation

Change dates

Special requests

Notify arrival time

View property policies

Change room

Manage guests

Change number of guests

Cancel my booking

Send e-receipt by email

Pay now

Change credit card to be charged

THAI-Amadeus Learning Centre

Page 45 of 52

4.3 Cancelling a hotel booking

4.3.1 How to cancel a confirmed hotel booking

You are able to cancel your hotel booking through Hotels Plus, you will have to search for your booking in the booking list tab, and then you can click on the **Cancel** button.

Booking file - AMADEUS ADAM MR (1) - 02DEC - HKT - LXAMSP

🔍 ☰ ⚙️

✓ Your trip reservation

PNR number LXAMSP Confirmation number 2866969712P4648

Sino House Phuket Hotel - SHA Plus
 1 Montree Rd., Muang, 83000, Phuket, Thailand
 Tel +66 76 232 494 (66) 7622 - 1498

Check-In: Friday, December 2, 2022 2 Nights 1 room
 Check-out: Sunday, December 4, 2022

Traveler Information
 Room 1
 Mr. Adam Amadeus + 1 adult

Payment
 Credit card *****4797

Room and rate description

THB 2,462.24
 THB 2,462.24
 THB 2,462.24

Cancel

Cancel booking

⚠️

Cancel by Thursday, December 01, 2022 00:00 local hotel time to avoid a 1109.77 THB charge.

Are you sure you want to cancel the booking?

Close Cancel booking

Booking file - AMADEUS ADAM MR (1) - LXAMSP

🔍 ☰ ⚙️

✗ Booking has been canceled

PNR number LXAMSP Confirmation number 2866969712P4648 Cancellation number 2866969712

Sino House Phuket Hotel - SHA Plus
 1 Montree Rd., Muang, 83000, Phuket, Thailand
 Tel +66 76 232 494 (66) 7622 - 1498

Check-In: Friday, December 2, 2022 2 Nights 1 room | 2 x Adults
 Check-out: Sunday, December 4, 2022

Traveler Information
 Room 1
 Mr. Adam Amadeus + 1 adult

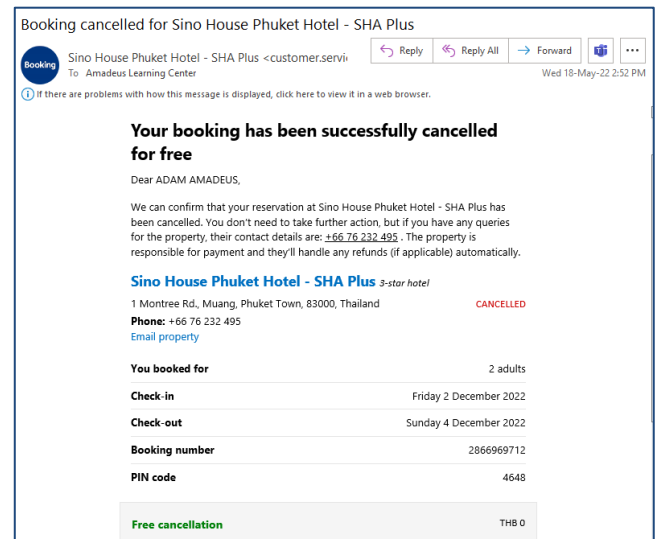
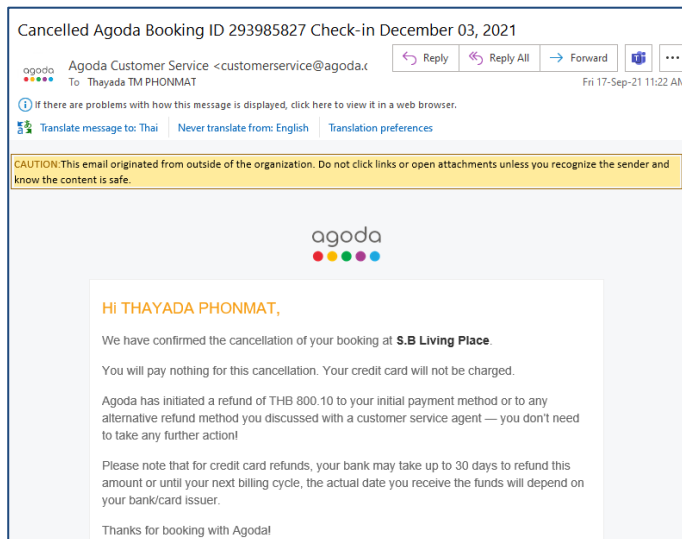
Payment
 Credit card *****4797

Pricing details

Booking.com

PRO - PROMOTIONAL RATE
 Accommodation only THB 2,462.24
 Base price THB 2,462.24
 Total price THB 2,462.24

When you cancel your hotel reservation through the Aggregator, you will receive a cancellation email directly from the Aggregator.



4.3.2 How to cancel a confirmed hotel booking from the booking file

- 4.3.2.1 Before you cancel a confirmed hotel booking, read the hotel's cancellation policies to check if any penalties apply.
- 4.3.2.2 Retrieve the booking file.
- 4.3.2.3 In the Products section, select the hotel segment you want to cancel, and then click **Cancel**.

Booking file - SMITH ADAM MR (1) - 10MAR - BKK - 5S57SY

Booking file flags: **RLR**

Booking File Information

Received From: **TPHONMAT** Ticketing Arrangement: TK TL24FEB25 [Remove](#) [More options](#)

Responsible Agent: TMSU Responsible Office: BKKOK2130 Queuing Office: BKKOK2130 Amadeus Record locator: 5S57SY

Created on Feb 24, 2025 by 0182TM Last saved: Mar 3, 2025, 09:19:00 Airline record locators: **TG/5557SY**

Products

[Add air product](#) [Add hotel product](#) [Add car product](#) [Add form of payment](#) [Send](#) [Cancel](#)

<input type="checkbox"/>		AIR	ETK	HKT → BKK	Monday, March 10, 2025	1 CONFIRMED	Cancel v
<input checked="" type="checkbox"/>		HOTEL		BKK - NOVOTEL S...	Monday, March 10, 2025 - Tuesday, March 11, 2025	THB 1,000.00 1 CONFIRMED	Modify v
<input type="checkbox"/>		AIR	ETK	BKK → HKT	Tuesday, March 11, 2025	1 CONFIRMED	Cancel v

Passenger and contact details **1 ADT** **1 PASSENGER** **2 CONTACT**

The Canceling segments dialog box opens. To cancel the selected hotel segment, Click **Cancel**.

Canceling segments

Segments will be removed from the booking file.
Do you confirm the cancellation ?

[Go back](#) [Confirm](#)

The canceled hotel segments are removed from the **Products** section.

An HHL remark with status HX and the cancellation information is added to the booking file. In the following example, the cancellation number (CX) in this remark is 0021.

Booking file - SMITH ADAM MR - 10MAR25 - HKT - 5S57SY - 5S57SY

Products

[Add air product](#) [Add hotel product](#) [Add car product](#) [Add form of payment](#) [Send](#) [v](#)

☐ Select products to view the possible actions (like adding seats, services and others).

☒ Your hotel booking was cancelled. Hotel booking cancellation number(s): 6183ZC9500

<input type="checkbox"/>	AIR	ETK	HKT → BKK	Monday, March 10, 2025	1 CONFIRMED	Cancel v
<input type="checkbox"/>	HOTEL		BKK - NOVOTEL S...	Monday, March 10, 2025 - Tuesday, March 11, 2025	THB 1,000.00	1 CANCELLED
<input type="checkbox"/>	AIR	ETK	BKK → HKT	Tuesday, March 11, 2025	1 CONFIRMED	Cancel v

Option Queues

OPC MAR 4, 2025, 23:00

Passenger and contact details

1 ADT 1 PASSENGER 2 CONTACT

Remarks, Other Service Information and Special Keyword

[Add Remark](#) [Add Other Service Information](#) [Modify](#) [Delete](#)

Remarks

<input type="checkbox"/>	Remark	Type	Category	Passenger	Segment
<input type="checkbox"/>	HHL RT HX1 BKK 10MAR SUV/CF-6183ZC9500/CX-0021	Generic (RM)	-	-	-

Command page - SMITH ADAM MR (1) - 10MAR - BKK - 5S57SY

> RT

--- RLR ---

RP/BKKOK213O/BKKOK213O TM/SU 3MAR25/0230Z 5S57SY

1. SMITH/ADAM MR (ADT)

2 TG 226 Y 10MAR 1 HKT BKK HK1 0730 0855 10MAR E TG/5S57SY

3 TG 215 Y 11MAR 2 BKK HKT HK1 1500 1630 11MAR E TG/5S57SY

4 APB +660801234567

5 APE THAYADA@THAIAMADEUS.COM



6 TK TL24FEB/BKKOK213O

7 OPC-04MAR:2300/1C8/TG CANCELLATION DUE TO NO TICKET BKK TIME
ZONE/TKT/S2-3

8 RM HHL RT HX1 BKK 10MAR SUV/CF-6183ZC9500/CX-0021

>

Sum up

	Aggregator		GDS
Content	 	Hotel Chain	
Rate	Pre-Paid **Net rate	Post-Paid	Post-Paid
Payment Models	**Pre-Payment (Agency Credit card)	Pay at hotel	Pay at hotel
Revenue	Markup	Commission	Commission
Content Activation	Mass Activation	**Registration	Mass Activation
POS	Graphic & WBS	Graphic & WBS	Cryptic/Graphic & WBS

(Thailand) Amadeus Hotels Plus: Entry point

https://servicehub.amadeus.com/c/portal/view-solution/494770108/en_US/-thailand-amadeus-hotels-plus-entry-point

(Thailand) Amadeus Hotels Plus: Entry point

Updated 27/04/2022 | 541 Views | Audience = Customer | Owner = Thailand

Description

Discover your new contents

With Amadeus Hotels, you have access to 1.6 million unique, new properties and 6.3 million shopping options, including content from top regional and global aggregators. See following documents for your reference;

- Amadeus Hotels GDS Sales sheet
- Amadeus Hotel Aggregator Sales sheet
- Agoda partner Sales sheet
- Booking.com partner Sales sheet

How to get started?

For **Agoda** will be displayed as a new aggregator in the aggregator panel when Travel agents access to Amadeus Hotels Plus. It's ready to book and no registration required. For **Booking.com** there is a few steps to activate the content. Please follow to Booking.com Travel Agency Registration document.

- Amadeus Hotels Plus_Booking.com Travel Agency Registration
- Booking.com Oynx Profile Portal User Guide

Working with Amadeus Hotels Plus

Learn how to search for, book, pay and charge or cancel a hotel booking as well as perform other important Amadeus Hotels basics.

- Amadeus Hotels Plus Handbook

Special events

Amadeus Hotels Plus online seminar April 26, 2022

- Webinar Presentation - To Discover the future of Hospitality

Amadeus Hotels Plus (Graphic): Entry point

<https://servicehub.amadeus.com/c/portal/view-solution/1029508412/amadeus-hotels-plus-graphic-entry-point?redirect=/group/thailand/search?q=forms%2520of%2520payment%2520for%2520hotels%2520plus>

Amadeus Hotels Plus (Graphic): Entry point

Updated 10/12/2024 | 1799 Views | Audience = Customer | Owner = Central

Description

Amadeus Hotels Plus is a module in Amadeus Selling Platform Connect that lets you find and book hotel rooms. It searches through various sources, including hotel chains, aggregators, and Amadeus Value Hotels (AVH) content. AVH hotels are sourced by Amadeus and offered at net rates, which allows you to manage accommodations, set your markup and sell to customers.

How to articles

- | | |
|---|--|
| <ul style="list-style-type: none">• What is the booking flow for a hotel?• How to search for a hotel• How to view and filter the hotel search results• How to view detailed hotel information• How to book a hotel room | <ul style="list-style-type: none">• How to confirm a hotel booking• How to hold a hotel booking and confirm later• How to retrieve a confirmed hotel booking from the booking list• How to modify a confirmed hotel GDS booking• How to cancel a confirmed hotel booking |
|---|--|

Documentation

User documentation

- [Amadeus Hotels Plus User Guide](#)

Related articles

- [Hotels Plus - Frequently asked questions](#)
- [Amadeus Value Hotels \(AVH\): Entry point](#)

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