

Amadeus Basic Reservation

Agenda



Day 1

Sign In / Sign Out
Password Setting
Personal Setting
Working with Command Page
Office Profile (PV)
Conversion Function (Encode/Decode)
Help Page (HE)
Amadeus Information System (GG)
Amadeus Air

- Availability Display (AN)
- Schedule Display (SN)
- Timetable Display (TN)
- Flight Type
- Flight Information (DO)



Day 2

PNR Creation (5 Mandatories)
Ignore (IG) and Retrieval PNR (RT)
Arrival Not Known (ARNK)
Other Service Information (OS)
Remark (RM, RC, RIR)
Special Service Request (SR CTCE, SR CTCM, SM, SR, SR DOCS)
Frequent Flyer (FFD, FFA, FFN)



Day 3

PNR Security (ES)
Print and Email Itinerary (IED, IEPJ, IEPJ-EML, IEPJ-EMLA)
Amadeus Dynamic Travel Documents (ADTD)
PNR Modification

- Cancelling in PNRs (XE, XI)
- Name Update (NU)
- Segment Rebook (SB)
- Split PNRs (SP)

Change Advice Codes (ERK)



Day 4

Amadeus Queue
Amadeus Access
Smart Flows
Working with Graphic mode
Certificate Test