

JetStar Asia (3K)

Standard Ticketless Access Booking Procedure



1. Neutral Availability (AN)

```
AN13FEBBKK SIN/A3K
** AMADEUS AVAILABILITY-AN ** SIN SINGAPORE.SG 86 WE 13FEB 0000
1 3K 512 Y4 Q4 M4 E4 C4 BKK SIN 1 0915 1230 T0 320 2:15
2 3K 514 Y4 Q4 M4 C4 BKK SIN 1 1945 2310 T0 320 2:25
```

2. Segment Sell (SS) in neutral availability

```
>SS1Y1
RP/BKKTG2700/
1 3K 512 Y 13FEB 3 BKKSIN SS1 0915 1230 13FEB 0 320
SEE RTSVC - TRAFFIC RESTRICTION EXISTS
TICKETLESS FLIGHT
```

Remark: Only point to point bookings can be made.
Do not sell flights departing within 24 hours.

3. Complete PNR (NM, TK, AP, RF)

```
>nmlpotter/harry mr;ap bkk 02 207 9090;tkok;rfpax
RP/BKKTG2700/
RF PAX
1.POTTER/HARRY MR
2 3K 512 Y 13FEB 3 BKKSIN SS1 0915 1230 13FEB 0 320
SEE RTSVC - TRAFFIC RESTRICTION EXISTS
TICKETLESS FLIGHT
3 AP BKK 02 207 9090
4 TK OK19NOV/BKKTG2700
```

JetStar Asia (3K)

Standard Ticketless Access Booking Procedure

4. **System warning:** When end transaction (ER) to complete the PNR, the system will warn you that 3K is a ticketless access and you need to enter EPAY command to secure the reservation.

```
RP/BKKTG2700/  
RF PAX  
1.POTTER/HARRY MR  
2 3K 512 Y 13FEB 3 BKKSIN SS1 0915 1230 13FEB 0 320  
SEE RTSVC - TRAFFIC RESTRICTION EXISTS  
TICKETLESS FLIGHT  
3 AP BKK 02 207 9090  
4 TK OK19NOV/BKKTG2700  
>ER  
WARNING: ENTER PAYMENT INFO TO SECURE TICKETLESS BOOKING-HE EPAY
```

5. **Complete the PNR:** To end the PNR, forced enter ER command again. The PNR will be successfully created with Amadeus PNR Code

```
>ER  
WARNING:ENTER PAYMENT INFO TO SECURE TICKETLESS BOOKING-HE EPAY  
>ER  
--- RLR ---  
RP/BKKTG2700/BKKTG2700 KB/SU 19NOV07/0938Z 2OAN8T  
1.POTTER/HARRY MR  
2 3K 512 Y 13FEB 3 BKKSIN HK1 0915 1230 13FEB  
3 AP BKK 02 207 9090  
4 TK OK19NOV/BKKTG2700
```

Amadeus PNR code

6. Infant

An infant can be associated to an adult passenger in a PNR but **infant fares will NOT be included in the guaranteed fares returned from JetStar Asia.**

```
>NM1POTTER/HARRY MR (INF/ROSE)  
RP/BKKTG2700/  
1.POTTER/HARRY MR (INF/ROSE)  
2 3K 512 Y 13FEB 3 BKKSIN SS1 0915 1230 13FEB 0 320  
SEE RTSVC - TRAFFIC RESTRICTION EXISTS  
TICKETLESS FLIGHT  
4 AP BKK 02 207 9090  
5 TK OK19NOV/BKKTG2700  
6 SSR INFT 3K NN1 TWIN/AMISS 19NOV07/S2
```

JetStar Asia (3K) charges THB 1,000 per infant per sector. The infant charge can be paid either at JetStar Asia counter at check-in or at JetStar Asia town office. However, JetStar Asia recommends agencies pay for the infant fee at its town office.

JetStar Asia (3K)

Standard Ticketless Access Booking Procedure

7. **Guaranteed Fare from JetStar Asia:** After finishing the PNR, wait for a few seconds and then enter IR to retrieve the PNR. JetStar Asia will send the fare confirmation for that PNR in the SSR field along with the deadline. **If there is an infant associated to a passenger in the PNR, the fare for infant will NOT be included in the returned fare in SSR field.**

Notice that status code will be updated to KK. Agent needs to accept fares and update status code back to HK, by entering >ERK.

The booking and the guaranteed fare will be held for only 5 days. If no payment is made within 5 days, JetStar Asia will automatically cancel the booking.

```
>IR
--- RLR ---
RP/BKKTG2700/BKKTG2700          JQ/RM  20NOV07/0607Z  2OAN8T
1.POTTER/HARRY MR
2  3K 512 Y 13FEB 3 BKKSIN (KK1) 0915 1230 13FEB
3 AP BKK 02 207 9090
4 TK OK20NOV/BKKTG2700
5 SSR OTHS 1A 3KITIN CONFIRMED - MUST PROVIDE PAYMENT
6 SSR OTHS 1A 3KSUBJ CXL ON/BEFORE 25NOV WITHOUT PYMT
7 SSR OTHS 1A 3KHK1 20NOV1707 TOT COST 6750.00 AMT DUE 6750.00
  TH
8 OSI 1A CONF NBR K2SFH0
```

JetStar Asia
PNR code

Guaranteed fare with
deadline coming from
JetStar Asia in SSR field

8. **Payment to secure the reservation:** An agent can either use EPAY entry or Agency IATA account to secure JetStar Asia PNR.

8.1. EPAY

```
>SR EPAY 3K NN1-CC/VI4444333322221111/EXP12 09-HARRY POTTER
--- RLR ---
RP/BKKTG2700/BKKTG2700          JQ/RM  20NOV07/0607Z  2OAN8T
1.POTTER/HARRY MR
2  3K 512 Y 13FEB 3 BKKSIN HK1  0915 1230 13FEB
3 AP BKK 02 207 9090
4 TK OK20NOV/BKKTG2700
5 SSR OTHS 1A 3KITIN CONFIRMED - MUST PROVIDE PAYMENT
6 SSR OTHS 1A 3KSUBJ CXL ON/BEFORE 25NOV WITHOUT PYMT
7 SSR OTHS 1A 3KHK1 20NOV1707 TOT COST 6750.00 AMT DUE 6750.00
  TH
8 OSI 1A CONF NBR K2SFH0
9 SSR EPAY 3K HN1 CCVIXXXXXXXXXXXXX1111/EXP12 09/HARRY POTTER
```

JetStar Asia (3K)

Standard Ticketless Access Booking Procedure



The following is an EPAY entry & its explanation.

>SR EPAY 3K NN1 -CC / VI4444333322221111 / EXP12 09 - HARRY POTTER

SR	→	TRANSACTION CODE
EPAY	→	SSR CODE
3K	→	JETSTAR ASIA AIRLINE CODE
NN1	→	STATUS CODE (NN) AND NUMBER IN PARTY (1)
-CC	→	DASH, FOLLOWED BY CREDIT CARD INDICATOR
/VI4444333322221111	→	SLASH, TWO-LETTER CREDIT CARD CODE, FOLLOWED BY CREDIT CARD NUMBER
/EXP12 09	→	SLASH, FOLLOWED BY EXPIRY INDICATOR, EXPIRY MONTH, MANDATORY SPACE AND EXPIRY YEAR
-TESTER TEST	→	DASH, FOLLOWED BY NAME AS PRINTED ON THE CREDIT CARD

Remarks: JetStar Asia accepts only Visa (VI) and MasterCard (CA).

8.2. Agency IATA account

```

>SR OTHS 3K-OSAG 12345678
--- RLR ---
RP/BKKTG2700/BKKTG2700          KB/SU  20NOV07/0647Z  20AN8T
 1.POTTER/HARRY MR
 2  3K 512 Y 13FEB 3 BKKSIN HK1  0915 1230  13FEB
 3 AP BKK 02 207 9090
 4 TK OK20NOV/BKKTG2700
 5 SSR OTHS 1A 3KITIN CONFIRMED - MUST PROVIDE PAYMENT
 6 SSR OTHS 1A 3KSUBJ CXL ON/BEFORE 25NOV WITHOUT PYMT
 7 SSR OTHS 1A 3KHK1 20NOV1707 TOT COST 6750.00 AMT DUE 6750.00
   TH
 8 SSR OTHS 3K OSAG 12345678
 9 OSI 1A CONF NBR K2SFH0
  
```

The following is an Agency IATA account payment & its explanation.

>SR OTHS 3K-OSAG 12345678

SR	→	TRANSACTION CODE
OTHS	→	SSR CODE
3K-	→	JETSTAR ASIA AIRLINE CODE FOLLOWED BY (-)
OSAG	→	TRANSACTION CODE FOLLOWED BY (SPACE)
12345678	→	Agent account number which is the same as IATA number

JetStar Asia (3K)

Standard Ticketless Access Booking Procedure



9. **Automatic cancel:** If no payment is entered into the PNR within 5 days, the booking will be automatically cancelled (HX) by JetStar Asia. After it has been canceled (HX), an agent should enter **ERK** to accept the HX & update the PNR.

```
RP/BKKTG2700/BKKTG2700          JQ/RM  25NOV07/0415Z  20AN8T
1.POTTER/HARRY MR
2  3K 512 Y 13FEB 3 BKKSIN HX1  0915 1230  13FEB
3 AP BKK 02 207 9090
4 TK OK20NOV/BKKTG2700
5 SSR OTHS 1A 3KITIN CONFIRMED - MUST PROVIDE PAYMENT
6 SSR OTHS 1A 3KSUBJ CXL ON/BEFORE 25NOV WITHOUT PYMT
7 SSR OTHS 1A 3KHK1 20NOV1707 TOT COST 6750.00 AMT DUE 6750.00
  TH
8 SSR OTHS 1A SPACE CANCELLED BY 3K - PAYMENT NOT RECEIVED
9 OSI 1A CONF NBR K2SFH0
```

10. **PNR Modification:** PNR modification / cancellation after the payment is made may result in additional service fees, depending on class of booking and routing. Please contact JetStar Asia at 02 267 5125 (Mon – Fri: 0830 – 1730) directly.

11. **Commission:** Only registered agencies with JetStar Asia are entitled to commission. Agencies will need IATA number or TIDS number to register with JetStar Asia. Commission is THB 125 for short-haul and THB 570 for long-haul.

12. **Check-In:** Passengers can check-in at JetStar Asia counter with national ID card or passport, along with an itinerary sent by JetStar Asia to an email address that you provided at the time of registration with JetStar Asia.