

Pacific Airlines (BL)

Standard Ticketless Access Booking Procedure



1. Neutral Availability (AN)

```
AN21OCTBKKSGN/ABL
**AMADEUS AVAILABILITY-AN**SGN HO CHI MINH CIT.VN 42 TU 21OCT 0000

1  BL1602  H4          BKK  SGN    1630    1755  T0 717    1:25
```

2. Segment Sell (SS) in neutral availability

```
>SS1H1
RP/BKK1A0980/
1  BL1602  H 16OCT 2 BKKSGN SS1  1630 1755  16OCT    0 717
    9/ NON-SMOKING
    TICKETLESS FLIGHT
```

Remark: Pacific Airlines accepts multi-destination bookings.
Do not sell flights departing within 24 hours.

3. Complete PNR (NM, TK, AP, RF)

```
>NM1TEST/TESTER MR;AP;TKOK;RFPAX
RP/BKK1A0980/
RF PAX
1. TEST/TESTER MR
2  BL1602  H 16OCT 2 BKKSGN SS1  1630 1755  16OCT    0 717
    9/ NON-SMOKING
    TICKETLESS FLIGHT
3 AP BKK +66 2 207-9090
4 TK OK04SEP/BKK1A0980
```

Remark: Only 4 name titles are allowed: Mr., Mrs., Ms., and Mstr.

4. **System warning:** When end transaction (ER) to complete the PNR, the system will warn you that BL is a ticketless access and you need to enter EPAY command to secure the reservation.

```
RP/BKK1A0980/
RF PAX
1. TEST/TESTER MR
2  BL1602  H 16OCT 2 BKKSGN SS1  1630 1755  16OCT    0 717
    9/ NON-SMOKING
    TICKETLESS FLIGHT
3 AP BKK +66 2 207-9090
4 TK OK04SEP/BKK1A0980
>ER
WARNING: ENTER PAYMENT INFO TO SECURE TICKETLESS BOOKING-HE EPAY
```

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5. **Complete the PNR:** To end the PNR, forced enter ER command again. The PNR will be successfully created with Amadeus PNR Code

```
>ER
WARNING: ENTER PAYMENT INFO TO SECURE TICKETLESS BOOKING-HE EPAY
>ER
--- RLR ---
RP/BKK1A0980/BKK1A0980          KB/SU    4SEP07/0723Z    X9Y950
 1.TEST/TESTER MR
 2 BL1602 H 16OCT 2 BKKSGN HK1  1630 1755  16OCT    BL.
 3 AP BKK +66 2 207-9090
 4 TK OK04SEP/BKK1A0980
```

Amadeus PNR code

6. **Guaranteed Fare from Pacific Airlines:** Wait for a few seconds and then enter IR to retrieve the PNR. Pacific Airlines will send the fare confirmation for that PNR in the SSR field along with the deadline.

Fare quoted by Pacific Airlines will be in USD because BL does not file fare in THB in their system.

The booking and the guaranteed fare will be held for only 24 hours. If no EPAY entry is made within 24 hours, Pacific Airlines will automatically cancel the booking.

```
>IR
--- RLR ---
RP/BKK1A0980/BKK1A0980          BL/RM    4SEP07/0723Z    X9Y950
 1.TEST/TESTER MR
 2 BL1602 H 16OCT 2 BKKSGN KK1  1630 1755  16OCT    BL.U85IJW
 3 AP BKK +66 2 207-9090
 4 TK OK04SEP/BKK1A0980
 5 SSR ADTK 1A TOBL ON/BEFORE 05SEP 0723Z OTHERWISE WILL BE XLD
 6 SSR OTHS 1A MOST FARES EXCL GOV FARES REQUIRE TKT WITHIN 24
   HRS
 7 SSR OTHS 1A 04SEP0723 ITIN CONFIRMED - MUST PROVIDE PAYMENT
 8 SSR OTHS 1A 04SEP0723 SUBJ CXL ON/BEFORE 05SEP 0723Z
   WITHOUTPAYMENT
 9 SSR OTHS 1A 04SEP0723 TOT COST 141.00 AMT DUE 141.00 USD
```

Status code update to "KK"

Pacific Airlines PNR code

Guaranteed fare for adult passenger only with deadline coming from Pacific Airlines in SSR fields.

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7. Infant

A request for infant must be sent to Pacific Airlines using SSR with a specific format.

```
>SR INFT BL-NN1 BKKSGN1602H23OCT-1TEST/TESTER.POTTER/HARRY 16DEC06

--- RLR ---
RP/BKK1A0980/BKK1A0980          KB/SU    4SEP07/0753Z    YAWU8Q
  1.TEST/TESTER MR
  2 BL1602 H 23OCT 2 BKKSGN HK1 1630 1755 23OCT      BL.
  3 AP BKK +66 2 207-9090 - THAI-AMADEUS SOUTHEAST ASIA CO.,LTD
    - A
  4 TK OK04SEP/BKK1A0980
  5 SSR INFT BL HN1 NN1 BKKSGN1602H23OCT-1TEST/TESTER.POTTER/HAR
    RY 16DEC06/S2
```

The following is an SSR format for Infant and its explanation.

>SR INFT BL-NN1 BKKSGN1602H23OCT-1TEST/TESTER . POTTER/HARRY 16DEC06

SR INFT	Transaction code
BL -	Pacific Airline code followed by - (dash)
NN1 or KK1	Sale request with number of seat
BKKSGN	Origin and destination
1602	Flight number
H	Class of booking
23OCT-	Travel date and month followed by - (dash)
1TEST/TESTER .	Adult lastname / adult firstname followed by . (dot)
POTTER/HARRY	Infant lastname / infant firstname
16DEC06	Infant date of birth

An infant under the age of two years (on the date of travel) may fly at BL's prevailing administration fee per sector provided the infant sits on an adult's lap. Only one infant is allowed for an adult. A child over the age of two will be required to purchase a ticket like any other passengers. BL will not accept new born babies less than seven days old on board.

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```
--- RLR ---  
RP/BKK1A0980/BKK1A0980          BL/RM    4SEP07/0753Z    YAWU8Q  
1.TEST/TESTER MR  
2  BL1602 H 23OCT 2 BKKSGN HK1  1630 1755  23OCT      BL.C69TWZ  
3 AP BKK +66 2 207-9090  
4 TK OK04SEP/BKK1A0980  
5 SSR INFT BL HN1 NN1 BKKSGN1602H23OCT-1TEST/TESTER.POTTER/HAR  
  RY 10SEP07/S2  
6 SSR INFT BL KK1 BKKSGN 1602H23OCT.NN1 BKKSGN1602H23OCT 16DEC06  
/S2  
7 SSR ADTK 1A TOBL ON/BEFORE 05SEP 0753Z OTHERWISE WILL BE XLD  
8 SSR OTHS 1A MOST FARES EXCL GOV FARES REQUIRE TKT WITHIN 24  
  HRS  
9 SSR OTHS 1A 04SEP0753 ITIN CONFIRMED - MUST PROVIDE PAYMENT  
10 SSR OTHS 1A 04SEP0753 SUBJ CXL ON/BEFORE 05SEP 0753Z  
  WITHOUTPAYMENT  
11 SSR OTHS 1A 04SEP0753 TOT COST 159.00 AMT DUE 159.00 USD
```

Infant fares will be returned to the PNR by Pacific Airlines. It is included in the total amount to be paid for the whole itinerary.

8. Payment to secure the reservation: An agent can either use EPAY entry or Agency IATA account to secure Pacific Airlines PNR.

8.1. EPAY

```
>SR EPAY BL NN1-CC/AX444433322221111/EXP12 09-TESTER TEST  
--- RLR ---  
RP/BKK1A0980/BKK1A0980          BL/RM    4SEP07/0723Z    X9Y95O  
1.TEST/TESTER MR  
2  BL1602 H 23OCT 2 BKKSGN KK1  1630 1755  16OCT      BL.U85IJW  
3 AP BKK +66 2 207-9090  
4 TK OK04SEP/BKK1A0980  
5 SSR ADTK 1A TOBL ON/BEFORE 05SEP 0723Z OTHERWISE WILL BE XLD  
6 SSR OTHS 1A MOST FARES EXCL GOV FARES REQUIRE TKT WITHIN 24  
  HRS  
7 SSR OTHS 1A 04SEP0723 ITIN CONFIRMED - MUST PROVIDE PAYMENT  
8 SSR OTHS 1A 04SEP0723 SUBJ CXL ON/BEFORE 05SEP 0723Z  
  WITHOUTPAYMENT  
9 SSR OTHS 1A 04SEP0723 TOT COST 141.00 AMT DUE 141.00 USD  
10 SSR EPAY BL HN1 CCAXXXXXXXXXXXXXX1111/EXP12 09/TESTER TEST
```

Pacific Airlines (BL)

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The following is an EPAY entry & its explanation.

>SR EPAY BL NN1 -CC / AX4444333322221111 / EXP12 09 - TESTER TEST

SR	→	Transaction Code
EPAY	→	SSR Code
BL	→	Pacific Airlines Code
NN1	→	Status code (NN) and number in party (1)
-CC	→	Dash, Followed by credit card indicator
/AX4444333322221111	→	slash, two-letter credit card code, followed by credit card number
/EXP12 09	→	Slash, followed by expiry indicator, expiry month, mandatory space and expiry year
-TESTER TEST	→	Dash, followed by name as printed on the credit card

Remarks:

- Pacific Airlines recommends **only American Express (AX)** when making payment via SSR EPAY

8.2. Agency IATA account

>SR OTHS BL-OSAG 12345678			
--- RLR ---			
RP/BKK1A0980/BKK1A0980	BL/RM	4SEP07/0723Z	X9Y950
1. TEST/TESTER MR			
2	BL1602 H 23OCT 2	BKKSGN KK1 1630 1755	16OCT BL.U85IJW
3 AP BKK +66 2 207-9090			
4 TK OK04SEP/BKK1A0980			
5 SSR ADTK 1A TOBL ON/BEFORE 05SEP 0723Z OTHERWISE WILL BE XLD			
6 SSR OTHS 1A MOST FARES EXCL GOV FARES REQUIRE TKT WITHIN 24 HRS			
7 SSR OTHS 1A 04SEP0723 ITIN CONFIRMED - MUST PROVIDE PAYMENT			
8 SSR OTHS 1A 04SEP0723 SUBJ CXL ON/BEFORE 05SEP 0723Z WITHOUTPAYMENT			
9 SSR OTHS 1A 04SEP0723 TOT COST 141.00 AMT DUE 141.00 USD			
10 SSR OTHS BL OSAG 12345678			

The following is an Agency IATA account payment & its explanation.

>SR OTHS BL-OSAG 12345678

SR	→	Transaction code
OTHS	→	SSR code
BL-	→	Pacific Airlines code followed by (-)
OSAG	→	Transaction code followed by (space)
12345678	→	Agent account number which is the same as IATA number

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9. **Automatic cancel within 24 hours:** If no payment (EPAY) is entered into the PNR within 24 hours, the booking will be automatically cancelled (HX) by Pacific Airlines. After it has been canceled (HX), the agent should enter **ERK** to accept the HX & update the PNR.

```
--- RLR ---  
RP/BKK1A0980/BKK1A0980          BL/RM  11SEP07/0835Z   X9Y950  
1.TEST/TESTER MR  
2 BL1602 H 23OCT 2 BKKSGN HX1 1630 1755 23OCT BL.V8KCWW  
3 AP BKK +66 2 207-9090  
4 TK OK04SEP/BKK1A0980  
5 SSR ADTK 1A TOBL ON/BEFORE 05SEP 0835Z OTHERWISE WILL BE XLD  
6 SSR OTHS 1A MOST FARES EXCL GOV FARES REQUIRE TKT WITHIN 24  
  HRS  
7 SSR OTHS 1A 10SEP0835 ITIN CONFIRMED - MUST PROVIDE PAYMENT  
8 SSR OTHS 1A 10SEP0835 SUBJ CXL ON/BEFORE 11SEP 0835Z  
  WITHOUTPAYMENT  
9 SSR OTHS 1A 10SEP0835 TOT COST 141.00 AMT DUE 141.00 USD  
10 SSR OTHS BL HX1 05SEP0835 SPACE CANCELLED BY BL - PAYMENT  
  NOT RCVD
```

10. **PNR Modification not allowed:** No PNR modification is allowed after end of transaction. Any cancellations or modifications to the passenger name or air segment must be handled through Pacific Airlines Office.

11. **Check-In:** Passengers can check-in at Pacific Airlines counter with BL PNR code.